Rechandisin

Home and Auto Electronics · Housewares · Major Appliances

THE NATIONAL MAGAZINE FOR HARDGOODS RETAILERS, WHOLESALERS AND DISTRIBUTORS



OVER 1,400 EXHIBITS and 37 seminars are on tap at the Winter Consumer Electronics Show. More than 100,000 are expected to attend.

OPERATIONS

Check this out: promising site may suffer from store overload

By Nancy Lang, operations editor LOS ALTOS, CA-Although that new store location you've been researching looks promising, don't move in yet. There may be too many competitors on the scene already

How can you figure this out before taking the plunge? Answer Use a simple formula to determine 'overstoring' exists

In fact, math often enters into the site selection strategies used by the pros. For example, there are at least three formulas you can employ to make sales projections when choos ing a new site

As for the matter of calculating overstoring, it's as simple as sub-tracting the "supply" of retail space a location from potential demand.

The problem is, according to consultants interviewed by Merchan continued on page 79

Expanding 35-44 age bracket to spark replacement business

By Nancy Markov, field editor BENTON HARBOR, MI-The rest of the century looks excellent for the replacement market in major appliances as the largest chunk of the population enters the years when most people make their second or third purchases.

There will be approximately 43.5 million people in the 35-to-44 age bracket in the year 2000, and it is this group that is the best audience for replacement purchases

It's also an audience that's eager to trade up, to pay for extra features that will differentiate the new appliance from that first unit they probably bought with their home.

Factors less predictable than aging, however, will also affect the market. These include how often people will move, how much appliances cost, how long today's products last and the effects of changing lifestyles and new technologies

\$6.3 billion buys RCA: **GE** shocks industry with mega-buck takeover

see page 8

ELECTRONICS

Wichita becomes a war zone as power retailers invade town

By Michael Garry, sr. assoc. ed.

WICHITA - In the past few years, traditional appliance and consumer electronics dealers in this Kansas town of 300,000 have cut customer services, reduced hours, slashed inventories, consolidated stores, pared sales staff commissions and, in some instances, trimmed the staff itself

All this and more has been done with one thought in mind: survival. For retailing in Wichita is not what it used to be.

Until recently, the market was much like many others-dominated by small and medium-sized independents. But things began to change when power and discount retailers rolled into town, armed with massive buying and advertising power that has drastically altered the retail landscape.

Small stores, large independents, even K mart have all been hit by the

Perhaps the most important fac-

tor that will boost sales of replacement appliances in the future is the

aging of the population. More and

more people are going to be enter-

According to Frank Maly, super-

visor, market analysis, Whirlpool,

the 25-to-34 and 35-to-44 age groups

are the two major segments of

ing their prime buying years.

appliance consumers.

arrival of outfits such as Silo, MidWest TV & Appliance, World Radio and Sam's Wholesale Club.

While all have fought back, the impact of the invasion has had a predictable impact on the smaller independents. At least one-O-Square Appliances - has gone out of business. And others have had to make radical changes just to stay

Sam DelGeorge, owner for 30 years of Del's TV-Appliance Center, continued on page 37

HOUSEWARES

Inserts building sales excitement at more stores

By Lynne Kelly, managing editor NEW YORK—The success of Free Standing Inserts (FSI's) as an advertising medium for housewares is prompting several major retailers to rely even more on this vehicle in 1986. These retailers are finding FSI's to be their most effective advertising tool-generating more sales than individual newspaper

One retailer, who has used inserts for the past four years, credits FSI's with a 25 percent sales increase over the past three years.

Another retailer has made a major change in his advertising in the continued on page 70

POISED FOR GROWTH EXPANSION OF 35-TO-44 AGE BRACKET
PROMISES GROWTH IN SALES OF REPLACEMENT APPLIANCES

'The first

continued on page 62



PEAKING IN 2000, the 35-to-44-year-old age group will account for 16.3 percent of the population.



Wouldn't it be nice? A parting list of industry goals

This is goodbye. After close to five years with Merchandising 1 will be moving on effective Jany 3, to edit a publication called Bottom Line/Personal for Boardroom Reports, Inc.

But before I go. I want to take a quick look at the industries consumer electronics, major appliances and housewares—that I've covered, and issue a few parting shots.

For the most part, this is my wish list, what I would like to see for all of you as I head for the exit:

- A restoration of profitability in all areas.
- More round-edged, pastel colored products in every product category
 - · A good honest use for the

home computer

- Lower prices on prerecorded videotapes.
- Big and small retailers coex isting peacefully in the same market.
- One Housewares Show per year.
- Still more innovative major appliances from American manufacturers—before it's too late.
- Show press kits that weigh less.
- That Detroit doesn't totally destroy the car stereo aftermarket.
- More appliance commercials as good as the ones with Joan Collins.
- A true hang-on-the wall TV

 (I thought they were supposed to
- be here by now).

 That GE is kind to Nipper.

 That all small electrics are
- That all small electrics are soon cordless.
- Induction cooking really takes off (so I can spend the next 20 years trying to convince my wife that we should make the switch).
- That I never see Chicago or Las Vegas again.
- Innovative retailers who push more than just price will win out in the end.

There's my list. I hope you have some fun (and some success) with it.

Now, adios.

THIS YEAR IT WILL PAY TO DIAL SANYO

When you call Sanyo to become a Sanyo telephone products dealer, you just may be dialing yourself a trip to Rio!

This year, we're building more value into our telephones and telephone answering systems. And that means more profit opportunities for you. It's all part of a renewed commitment that includes new products, new promotions, and new incentives. Beginning with an exciting trip to Rio de Janeiro that we'll be announcing at the Winter Consumer Electronics Show.

So dial Sanyo toll-free at 1-800-524-0047. It's one phone call that'll pay, and keep paying throughout the year. And beyond.



Sanyo Business Systems Corporation, 51 Joseph Street, Moonachie, NJ 07074 201-440-9300

Come see us at C.E.S. booth 603.

Flory Fund grows

On another note, there is still time to make a contribution to the Stephanie Flory fund that was set up in memory of our managing editor who died in October. We are almost halfway towards meeting our goal of \$3,000, which will establish a permanent journalism scholarship fund in Steph's name.

Contributions can be sent to Andrea Latchem, associate director, Planned Giving, Syracuse University, 820 Comstack Ave., Syracuse, NY 13210.

SUBSCRIPTION INFORMATION AND AD-DRESS CHANGES: Write to MERCHANDISING, Circulation Department, Room 930, 1501 Broadway, New York, NY 10036. Change-of-address notices should be sent promptly, provide old as well as new address, include ZIP code number and address label from recent issue. Please allow one month for change of address to become effective.

POSTMASTER: Send address changes to MER-CHANDISING, Circulation Department, Room 330, 1501 Broadway, New York, NY 10036 Second Class postage paid at New York, NY and additional mailing offices.

Electronics

After the acquisition, GE/RCA's plans are still up in the air

NEW YORK—General Electric's \$6.3 billion purchase of RCA last month raised a multitude of questions about RCA's future.

For example, will the consumer electronics division remain in Indianapolis, and will RCA personnel remain? How will sales, marketing and distribution of GE and RCA products be affected?

Right now, the companies will not answer these questions, which they call "premature." And many other electronics suppliers and large retailers feel it too early to tell what effect the acquisition will have, although some industry analysts believe the additional cash can only help RCA.

Preliminary GE plans, however, will leave the RCA name intact. Chairman John Welch, Jr., said at the firms joint press conference that a marketing strategy would be developed to deal with the GE and RCA product lines and the certainty of line duplication. "We'd hate to lose the RCA name." Welch said. "It's stronger than the GE name at this point."

As for personnel duplication, Welch said there would probably be an opportunity "to channel people into different areas of the

Welch, who took over at GE in 1981, will remain as chairman of the combined company, while Robert Frederick, chairman and chief executive at RCA (and a former executive vice president at GE), will also remain.

RCA Chairman Thornton Bradshaw will retire when the deal closes, which will be in about nine months. After his retirement, he will stay on as a consultant to the company.

Number one

The goal of the company, according to Bradshaw, is to be "number one in the world in a business that is vital to America's future." The merger will result in "greater and even more fundamental global competition," Bradshaw said.

GE has denied speculation that it purchased RCA for its five television stations and the NBC network. The purchase will increase GE's consumer electronics business, although it is not a dominant part of either company—about 13 percent of GE and 27.8 percent of RCA.

While the lack of concrete plans for the manufacturer's consumer electronics divisions makes predictions difficult, GE's money will enable RCA to expand. "We did have a lot of money, but now we'll have more," Bradshaw said.

HIBA

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An investment analyst who follows RCA for Dean Witter Reynolds, Joel Krasner, said that the acquisition "will be positive for the company because it will be leasier for them to get into more product lines and to undertake expansion." He added, however, that "there will probably be consolidations and layoffs in some areas—notably in consumer electronics and communications."

"GE has very deep pockets," said Susan Sansbury, a securities analyst for Shearson Lehman Brothers. "It will be positive for RCA to that extent."

Go for 'em! Solid margins year-around! They're yours in the video aftermarket! With this new VCR Care Kit by Zenith!

You bet there's a VCR aftermarket out there! A sizeable one. Perhaps as big as *twenty million plus* households. So that capitalizing on it with VCR accessories like this beautifully packaged Zenith VCR Care Kit can be very, very profitable.

Look and see for yourself'

Inside this kit, latest in a long line of Zenith video accessories—and available separately, too—are a great new VCR Head Clearer. A T-120 VHS Blaink Video Tape. A VCR Dust Gover. And a clear VHS Tape Storage Gover. All proudly bearing and backed by Zenith, a name renowned for superb product performance and reliability.

Actually, there's more in store than ever before in this expanding line of Zenith video accessories. More than just this new Universal VHS VCR Care Kit. Solid margins, for example. The kind that can turn some 6, 7 or 8 feet of your floor space into a video accessory profit center right before your eves.

So hurry! Quit second-guessing yourself! Neither this video accessory business nor VCR aftermarket is going to wait for you. Call your Zenith distributor's Parts & Accessories Sales Manager!

They are at your Zenith distributor's place now, these new Universal VCR Care Kit, this VCR Head Cleaner is also available separately as Model T-HC from your Zenith's new VCR Care Kit, the VCR Head Cleaner is also available separately as Model T-HC from your Zenith distributor.

UNIVERSAL
UNIVERSAL
VCR CARE KIT

UNIVERSAL
VCR CARE KIT

UNIVERSAL
VCR CARE KIT

The Smart Choice

**The

Merger is possible for Computer Depot and Platt Music

EDEN PRAIRIE, MN—Two companies with similar merchandising methods could soon be combined if a talked-about merger between Platt Music Corp, Torrance, CA, and Computer Depot, Eden Prairie, MN, takes place.

Platt, a privately held company, with sales reported to be \$250 million, operates 135 consumer electronics departments in department stores in 16 states. Computer Depot operates computer departments in 91 department stores, but expects to close 20 of them this month.

"We've met with Platt a couple of times," Stephen Parker, chairman and chief executive officer of Computer Depot, told Merchandising last month. "We're talking, but nothing substantive has evolved. It would be an interesting joining because Platt is expanding in several directions and Computer Depot would fit in."

Electronic

Personal Electronics

Typewriter vendors use more 'stars' to hawk ads

By Maureen Haefner, assoc. ed.

PARAMUS, NJ—Dr. Ruth has a fantastic relationship with hers. Charles Dickens could have written A Tale of Three Cities if he had had one. And Sidney Sheldon thinks his is sexy. Very sexy.

They are electronic typewriters and the three persons mentioned above are part of the new creative wave of consumer advertising that the category has seen of late.

With the growth of the marketplace (Merchandising estimated shipments would hit 2.8 million in '85), comes increased advertising budgets. All the vendors interviewed planned to increase their budgets "substantially" in the coming year and claimed they have more innovative advertising up their sleeves, too.

Perhaps the most noticeable difference in electronic typewriter advertising this year has been the addition of humanity to ads. The number of spots that just show the product sitting on a table and list its features are declining. Advertising agencies have been told to put on their creative hats and come up with something that stands out.

The results have been Sharp's Ghostwriter series; Smith-Corona using Dr. Ruth, and Silver-Reed's having one great writing machine praising another

Cute tie-ins

Sharp is trying to build name recognition in its advertising through the Ghostwriters campaign, said Don Osborne, manager of marketing communications. The campaign, which features William Shakespeare, Mark Twain, Charles Dickens and Emily Bronte, will continue its run in print and on TV through the first three quarters.

"We thought that by using famous past authors we could build a bridge between them and the typewriter they would have loved to have used," he said. "We highlight the features with cute little references to what they wrote."

"Everybody recognizes these authors." said Dennis McLaughlin, national sales manager. "I don't think Emily Bronte is as strongly recognized, but she appeals more to women. "And women, he said, account for at least 60 percent of all typewriter purchasers.

The firm is currently advertising with part of a corporate ad budget of between \$25 and \$30 million on TV and in four-color print ads in mass consumer books like Time. People and Sports Illustrated. The

television commercials can be dealer tagged, McLaughlin noted.

Sales up 25 percent

Smith-Corona spent more advertising money in the second half of 1985 than in all the previous 12 months, said Fred Feuerhake, vice president of marketing. "Our advertising budget has been increased considerably."

And the campaign has reaped great results. Sales were up more than 25 percent in the fourth quarter, for which Dr. Ruth can



USING CELEBRITIES, such as Jimmy Breslin, is one new ad technique used by Silver-Reed.

take part of the credit. She appeared in two spots, a 30-second and a 25-second spot which could be dealer tagged.

Why Dr. Ruth of all people? "We felt we had to break through all the clutter," Feuerhake said. "Dr. Ruth is a very believable person. People know her. We needed all this in 30 seconds or less."

The Dr. Ruth campaign has ended, but Smith-Corona has announced plans for "startling new print ads sporting the correction feature" for the next year. Also in print, the company will play on the country's new sense of nationalism with a Made in the U.S.A. theme. Productoriented print ads will continue their run in books like Newsweek, Life and Rolling Stone.

Silver-Reed America, a company that has done little advertising in previous years, introduced the One Great Writing Machine Praises Another campaign during fourth quarter '85. And president Sig Schreyer told Merchandising that his firm will up its ad budget by 30 percent in 1986 in the electronic typewriter category.

According to Cathy Kellner, Silver-Reed's account supervisor at Ogilvy & Mather Advertising, that money will be used to target collegecontinued on page 22

Vendors offer new promotional matter

PISCATAWAY, NJ—Fourcolor posters and customizable
co-op accruals abound for retailers of one of the fastestgrowing categories in personal
electronics: electronic typewriters. Here is a sampling of
promotional materials and dealer incentives that six vendors
have planned for retailers.

BROTHER INTERNATION-AL: "We have all kinds of pointof-purchase materials," said Hal Fair, national key accounts manager. This includes such items as posters, salesmen's guides, header cards with callouts of the main features and a self-demonstration feature on the AX-10 and the EP-42.

A clear lucite pocket on the side of machines makes room for literature, and laminated catalog sheets are also available. A co-op program is available to all dealers who sell Brother electronic type-

JUKI: This company has continued on page 22

Computer firms plan co-op upgrade in 1986

By Brad Berton, field editor

LAS VEGAS—Fueled by more usable software and powerful hardware, the home computer market will experience moderate-to-strong growth in 1986, according to industry representatives at COM-DEX/Fall 85.

While overall growth "may be no more than five to 10 percent," Apple consumer marketing manager Dave Cote predicted "healthier profits" in '86. Because "dealers are more conservative now, compared to 1984," he said the Apple field marketing organization's goal is "to help dealers take advantage of local markets—to provide promotions and programs designed to differentiate themselves from other deal-

While "the holiday season was looking really good," marketing efforts will be directed at reducing "the after-Christmas slow-down ... We'd like to see a more even flow of product, to get rid of the seasonality by presenting reasons to buy at other times, such as graduation and back-to-school." he said.

Okidata president Bernard Herman predicted "20 to 25 percent growth in 1986 ... While '85 was generally targeted at 35 percent, it has actually been closer to 15 or 17



STRONGER SALES and distribution channels will contribute to growth, says Okidata president Bernard Herman.

percent."

His optimism is due in part to "stronger channels of sale and distribution, as floppies, modems and printers become more mass market-type products. Mass merchandisers are now carrying these products along with computers and software."

Herman said he hopes new distribution channels "won't drive prices down; however, I tend to think there will be price stability."

With vendors offering more co-op and covering more promotional expenses, he said, "dealers can get better margins. It's better for everyone this way than with promiscuous price reduction, but you never know when someone will start cutting."

Richard Brooks, vice president of sales and marketing with Personal Touch, said he thinks "86 will be extremely strong, a banner year ... While the initial surge of the home market was the 'leading edge' mentality, people will be looking at the computer more from a productivity continued on page 23

COMPEX/Fall '85

Editor's Notebook:

With more than 1,250 companies exhibiting to some 90,000 visitors, COMDEX/Fall '85 paid scant attention to the home computer retailer. Although hardware aimed at the home market was virtually non-existent, a number of software producers introduced new packages. With the last-minute cancellation of Commodore, Atari 520 ST-compatible programs seemed most visible, as 49 developer companies displayed their packages at the Atari booth. Director of publications Neil Harris said at least 15 home programs were introduced at the show, and scores more will follow by the end of the new year's first quarter

From Hippopotamus Software, new ST-compatible programs include Hippobackgammon (suggested retail price of \$39.95), Hippospell (\$39.95), Hippo Computer Almanac (\$34.95) and Hippo Jokes & Quotes (\$34.95). New products from Sierra On-Line are Winnie the Pooh in the Hundred Acre Wood (\$24.95), Ultima II: Revenge of the Enchantress (\$59.95) and King's Quest

II: Romancing the Throne (\$49.95).

From Activision came two new games, Borrowed Time and Hacker (each \$44.95). ILEnt Software introduced its page layout program, Typesetter ST (\$39.95), Academy Software its Typing Tutor/Word Invaders (\$34.95) and Haba Systems its Habadex Phonebook (\$59.95). Spinnaker Software displayed 11 new programs, including Homeword Helper math (\$49.96), Fahrenheit 451 game (\$49.95) and classic literature of Treasure Island (\$39.95).

MichTron announced 12 new ST programs, such as Calendar (\$29.95), Time Bandits (\$49.95) and Mudples (\$39.95). Atari Corp. also introduced several of its own and co-developed programs including a 320K filing system priced at \$49.00.

Many other software developers introduced programs at COMDEX. At the Apple Computer booth, Softview presented its 1985 version of the MacInTax IRS-approved income tax prepara tion program for the Macintosh. The MacInTax Federal package includes the 1040EZ, 1040A (with Schedule 1) and 1040 (Schedules A, B, D and E) for a suggested list price of \$75. The Business Supplement, State Supplements and Yearly Updates are available for an extra \$30 each. To supplement its Gardening Techniques reference guide, Ortho Information Services in troduced the Personalized Plant Selection Disk (\$49.95). The program provides gardeners with a list of plants meeting selected specifications—and is adaptable to the user's Zip Code. The Ortho program is developed for the Apple II series and Macintosh, Commodore 64 and IBM PC.

From Storybook Software -- a division of Nantucket, Inc. -- gomes Doodles, an alphabet learning program for children up to age six (\$19.95). Formats available by February include IBM PC/XT/AT, Apple II series and Commedore 64. Generating a lot of interest at COMDEX was the Intracourse program for sex from IntrCorp, Inc. The entire Analysis and Compatibility module—including questionnaire, analysis, dictionary, compatibility index and sexuality statistics-carries a suggested list of \$99.95. The IBM-compatible program is personally endorsed

by Dr. Joyce Brothers

As a brainchild of its The Art of Negotiating package, Experience in Software displayed the new Idea Generator, designed to help generate creative solutions to professional or personal problems. The IBM PC/XT/AT-compatible program—including disk, manual and hardbound editions of founder Gerald Nierenberg's The Art of Creative Thinking—sells for \$195. Learning Technologies brought its number of elementary education software programs to 20 by introducing 11 new packages. The various problem-solving, reading readiness and math concepts programs—each carrying a suggested list of \$19.95—are compatible with the Commodore 64 and 128 and Apple II series

While not much happened outside the software area, there were a few developments in the home market. Okidata's Okimate 20 printer (\$268) was presented with the Commodore Amiga for the first time. Okidata president Bernard Herman praised the new compatibility, saying he'll support the marriage with extensive December and January ads in USA Today and 20 major market dailies. Gravis Computer Peripherals introduced a "state-of-the-art" joystick—the MK VI—featuring eight-position spring tension, three independent fire buttons and recessed trim adjustors for potentionometers (\$49.95).

Recoton introduced The Starter System accessory package, to be displayed with any two 5-1/4 in floppy disks. The kit includes a travel folder, two cleaning diskettes, 12 head-cleaning diskette dispensers, 25 cleaning cloths and a bottle each of anti-static spray and screen cleaner. Sales manager Rich Baccigauppi said the kit should sell for \$19.95 to \$24.95. Verbatim's newest promotion features a free credit card calculator with a 10-pack of its single- and doublesided double density 48TPI minidisks. The single-sided will retail for \$24.95 or \$25.95, and the double-sided for up to \$55.

GoldStar introduced a new line of four 3-1/2 in. floppy disks to supplement its 5-1/4-in. series. The MF-1D, MF-2D, MF-1DD and MF-2DD have capabilities of 250 KB, 500 KB, 500 KB and 1 MB, respectively. Retail prices were not yet determined. Royal Seating introduced its new Conques the Corner (model 5812C) computer table (appr. \$140), a six-sided modular that fits neatly into a corner and leaves room for lowering cables.

Attendees seeking Commodore—it had moved to an off-site location—found instead Computer Specialties, Inc. The producer of peripherals for Commodore products had been re-located to Commodore's assigned booth, which didn't hurt business at all. Along with its disk drive, in terface and other peripherals. CSI displayed its new model 400-8 cables (\$18), operable in 60and 84-column modes



Program plans

PARAMU pretty does tronics Cor calculator m attractivene spark some ly level proc Chuck Rus

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category? CR: The egory is in type calcula and financia tics recent students a iness-type gone up acc scientific ca is on the or for '86. Merch:

petition in CR: It's a constant players tha always ha tion in the

Typewriter vendors beef up consumer ad campaigns

continued from page I

aged kids, a group that she says makes up the bulk of the market

A page with blank typewriters is too impersonal and too techy for this audience.

So the firm chose Sidney Sheldon and Jimmy Breslin as spokesmen The print campaign, which advertises the EX-30 line of machines, is running in magazines such as People and Us and on radio.

Targeting the affluent

Magnavox will promote its new Videowriter with two television commercials and two print ads. The print ads have begun in nine markets: Knoxville, TN; Columbus and Dayton, OH; Grand Rapids, M1: Salt Lake City. dianapolis. IN: Kansas City. MO Minneapolis/St. Paul. MN, and Portland. OR. Roll-out should be complete by schooltime next fall said Dick Whittington, marketing manager for Philips Home Interac *tive Systems

Magnavox is targeting the \$25,000 to \$35,000 family with members between the ages of 25 when the machine would be bought for personal use) and 49 (when the typewriter would more likely be purchased for a student)

The television commercials describe the machine as being the next step in writing instruments We're all familiar with the typewriter and the pencil," Whit

YOUR BROTHER

LOWERS THE COST

EDUCATION

tington said. "And we're also familiar with the limitations they imply. The product combines ease of use with office-type word process ing systems. It suggests moving from the type/retype mode to the create/improve/edit/produce mode The commercials cannot be tagged. Brother International plans to

break a new ad campaign in January. Through the fourth

quarter, the firm promoted the en tire line, with special emphasis on the AX-10 model and on Word-Spell. They utilized consumer books such as Time, Sports Illustrated and Cosmopolitan with four-color ads, said Hal Fair, national key accounts manager, Brother.

For the first quarter next year we'll have our biggest advertising budget by far, with a very substan-

tial increase," Fair said. The advertising will continue to be aimed at both students and parents.

The consumer products division of Juki Office Machine Corp. is doing no advertising to the consumer market at present, said Charles Cohen, director of sales. However, the company has tentatively decided to advertise beginning the second quarter of 1986.

Vendors offer promos and dealer incentives

continued from page 17 customizable co-op funding for dealers who advertise the company's line for the home market. said Charles Cohen, director of sales, consumer division. Dealers can qualify for the co-op through volume sales.

MAGNAVOX: Magnavox will promote its new Videowriter at the retail level through a co-op campaign for each of the key markets, said Dick Whittington, marketing manager for Philips Home Interactive Systems. There is also a four-color folder which gives a rundown of features and centains a printout of the machine's type.

receive a \$50 U.S. Savings Bond from the company from Feb. 1 through May, 1986, said Ron Sok, advertising manager for the company. Promos for the second half of the year will be finalized after the January CES.

SHARP: This supplier has posters and flip charts on the backs of all models. In addition, the PA-1000 thermal typewriter gives self-demonstrations at the touch of a couple of keys, said Dennis McLaughlin, national sales manager, personal elec-

SILVER-REED: Silver-Reed will sell retailers \$100 (suggested retail) worth of supplies for about \$10, said Sig Schreyer, new president of the firm. There is also a

three percent co-op allowance available.

pany has a "high-tech"-looking dealer identification kit, said Fred Feuerhake, vice president of marketing. This has interchangeable feature cards, as well as mobiles and wall plaques. A gold Made in the U.S.A. sticker on all machines will serve as an effective selling point, he said.

The current dealer incentive is the chance to win a trip to Maui. Dealers could win based on the quantity of units they purchase. Each machine has a different point value; the Personal Word Processor carries a "healthy point total," Feuerhake said.

Big keys and large displays allow Sharp to differentiate its calculators from others

continued from page 19

the cheap-cheap calculators out there, but it was so nice looking

Sharp is becoming known as the company with the big keys and the big display.

One of the reasons that our big desktop printers have a high profile

key is that women with long finger nails don't have a problem with it Third is our advertising support and accrual program. The consumer would probably never see that ex-

cept that he'll notice Sharp calculators being promoted a lot. Merch: Is there any national calculator advertising planned for

next year? CR: There is nothing in place that we could talk about. However, we are heading into the tax time season and that is far and away our strongest season for printers.

Merch: Might there be a national campaign coming sometime in the

CR: Possibly

Merch: Which features will be popular in the coming year?

CR: We're having continuing success with folding calculators Their popularity is new, although they've been around for years. They've always been kind of expensive, specialty items, though. Now they're available in our line for much closer to a standard calculator's price,

One thing that has become very important is packaging. It's become a very strong concern to retailers. Sharp now packages some of its printing calculators in high-gloss, full-color boxes.

Blister packs continue to be important to hand-held models. We still see 50 percent to 75 percent of the hand-held models in blister packs. And we've gone to a computer-generated graphic on the cards to make them more eyecatching.

Merch: What other trends do you

CR: There is a trend in the business to get away from a standard look. The Little Black Book. for example, has a telephone booktype feature. So far response has been very good, even though it's a

brand new model.

Merch: What kind of future do you envision for the calculator market in the next 10 years?

CR: In features, you'll see combinations-calculators with other types of products. Another thing you'll see is the increasing use of memory. Memory chips have become much less expensive. With calculators so price-sensitive, at least for consumers, you'll see ar-

ticles available to consumers that just weren't possible a few years ago because they were too expensive.

Merch: Where do you see prices

heading? CR: I'm sure there's a floor, but it hasn't been hit yet. Right now we're at an interesting hiatus because of the shifting value of the dollar. Just a few months ago you could get 240 ven to the dollar. Now it's down to about 200. That's going to have a very stabilizing influence on prices for the time being. You might even see price increases.

Merch: Are there any concrete plans right now to increase the price of calculators?

CR: I can't be specific.

Merch: Are we going to see any major styling differences in calculators, such as pastel colors?

CR: The traditional calculator look has always been about the same. We have looked at pastels and figured that they would appeal to women and young people.

Merch: Have there been any major changes in patterns of calculator

distribution?

CR: The strongest changes are in warehouse clubs. It's a new type of distribution. They're membershiporiented, and they don't usually do any advertising and certainly don't have the trimmings of a department store. But they satisfy a need for people to buy when they don't need a lot of sales assistance and want a reasonable price.

ROYAL: Purchasers of any of six electronic typewriters will SMITH-CORONA: The com-

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JANUARY,

THE HUMAN FACTOR is stressed

in new typewriter ads. Brother is

Education is the best use for computer, vendor says

continued from page 17 standpoint, as a home tool.

"Software will drive the home and education markets, and the education market seems to determine buying selections at the home level. Kids teach parents what they learn in school, and as the economy "strengthens—it's well on that path—the home market will develop."

Education paves way

Recoton sales manager Rich Baccigauppi agreed that the home computer market "will develop as does educational software—that's what will make people go out and buy a computer. It has an awesome potential for edugating kids, especially when six—and seven-year-olds are using computers in school.

"God only knows how many Radio Shack TRS-80's are in closets because people realized they can balance their checkbook in five minutes. When they realize that a computer will benefit a child's education—when applicable software brings about this realization—then people will buy. There's really no other reason to have one."

Baccigauppi predicted 'mass merchandisers will get back in the market when prices drop off and software power increases.' He also said. 'Point-to-multipoint communications—transmission through satellites to many stations—will help the market take off.'

The Atari 520 ST will be 1986's big success in the PC market because of its simplicity and speed, said Neil Harris, Atari director of publications. "People are pleased by speed and don't want to learn lots of programs. If they can just point and shoot (using the mouse), they can get a lot more sophisticated than before."

With development of more usable, affordable software, Harris said, dealers can make home computers available to consumers who previously couldn't afford one. "High performance at low cost is the formula for success in this industry."

Harry Matsunaga, Panasonic's product manager for printers, said. "Although competition might drive prices down in '86, retailers can't forget more important aspects such as service and training."

"While department stores and mass merchandisers don't necessarily have the same market as ISO's and computer specialty stores, they must have well-trained personnel." He said Macy's and Bamberger's are examples of retailers that train computer sales staffs effectively.

"With the 128 and the Amiga on the market in '86, I'm looking forward to a real good year," said Otis Lutz, president of Computer Specialties, Inc., which produces Commodore peripherals. "Hopefully, the

price of integrated circuits won't go

up much, but it will go up to some extent.

"While sales increased only slightly in '85—and profits were down—I think we'll see a return to strong sales in '86. I hope October sales were a good indication, as it was the best month in my history."

Speakers at a COMDEX conference gave predictions for the computer market's next five years. Dr. Egil Juliussen, Future Computing's chairman, said '86 and '87 will see "moderate growth—in the low 20's" for the overall computer sindustry. He predicted floppy disks will be a mainstay, optical disks will increase in importance and "the 3-½-in, drive will dominate by 1990".

GompuShop president John Purtell, Jr., said, "Stores will remain the most cost effective means of distribution." He looks for increas-

ed specialization among retailers, along with broadened product lines—addition of telecommunications equipment, copiers and typewriters—as computer merchandisers will need "more action out of valuable retail space."

A. David Silver, managing general partnar of Santa Fe Private Equipment Funds, said "desperation" in the computer industry will breed the following developments: credit companies to finance dealer accounts receivable: "computer junk-men"—i.e., used computer parts and software dealers; in-home selling "like Avon," and higher profits "for all parties."





You might call it a profit package. Or a profitbuilding package. Or a profitable package. Or all three

Whatever you call it, it could be the single most important discovery you'll make at this year's Consumer Electronics Show in Vegas. So whatever other booths you visit, make sure you stop by No. 5618. The Southwestern Bell Freedom Phone* Booth.

Unless, of course, your profits are quite high enough already.



If you can't make it to Vegas, call us at 1-800-558-7347, ext. 11.

Welwyn Currah introduces line of peripherals, including modules that recognize human speech

ROYAL OAK MI-Welwyn Cur rsh has introduced a line of peripherals that simulate the uman voice. The Voice Messe line consists of a module and two software products. It is compatible with the Commodore 64 and C-128 Another module. Hearsay, both synthesizes and recognizes human speech. Hearsay interfaces with the ommodore 64, 128 and the Apple II computers

The Voice Messenger speech synthesizer module plugs into the rear of the Commodores. It can convert the keyboard into a talking mechanism, allowing individual keys to speak, or to talk after com plete words are typed. Suggested retail price is \$59.95.

Software for the Voice Messenger includes the Easy Speech disk for most pre-existing programs. These include Infocom's Zork and many educational software programs. Suggested retail price is \$24.95. The Intelligent Talking Terminal

(ITT) for the Voice Messenger func-tions with manual or auto-dial modems and multiple disk drives Any material the user receives will



Welwyn Currah Voice Messenger

talk, according to the company. Information can be received on-screen. printed or verbally, or any combination thereof. The product works at any baud rate. Suggested retail price is \$29.95.

Hearsay will obey verbal commands. The module trains the computer to recognize a particular speaker's voice. Once trained, the computer will respond to an unlimited number of voices with a

95 percent accuracy rate. The Hearsay module features a built-in microphone, which receives commands from distances of up to 12 ft. The company said the unit is designed to be upgraded as advances in speech technology occur. Hearsay plugs into the back of the Commodore 64/128 or inserts into the Apples in the form of an application card. Suggested retail price for the Commodores is \$99; for the Apples, \$149

Software for Hearsay is also available. Rhyme and Reason teaches children nursery rhymes so that they can learn animal names Colors and Shapes help children remember the names of colors and shapes. Super Concentration is a mix and match game. Suggested retail price for the Commodores is \$29.95; for the Apples, the suggested retail price is \$39.95.

Intelligent Talking Terminal software for Hearsay dials telephone numbers for the user. The program permits other data bases to talk to the user

Welwyn Currah, 104 W. Fourth St., M, Royal Oak, MI 48067

Little Black Book

Sharp launches line of professional units

PARAMUS, NJ-Sharp's newest calculator offerings include a group of professional scientific models.

The new line offers 24-character display. One example, the EL-5150, shows equations complete with characters and symbols, mimicking what the user would write. A playback feature lets the user review his last equation and make corrections after computations are done.

Up to 99 separate programs are featured, with 1,400 program steps. Additional functions are 26 memories for storing numbers, statistical functions, and up to 16-digit binary calculations. An applications textbook is included. Suggested retail price is \$79.95.

A solar calculator, model EL-361, provides a flip-out kickstand for desk top use. Other features include four-key memory, oversized plus and zero keys and a large nine-mm liquid crystal display.

Available in March, the product

will retail for \$12.95.

The EL-6150 Little Black Book stores up to 200 names and phone numbers. Addresses, company names, appointments and shopping lists can also be entered. calculator displays its information on two lines. Information can be searched by phone number, name or company for addresses, key letter, category number or word in the case of lists and notes

Suggested list price is \$69.95. Sharp Electronics Corp., 10 Sharp Plaza, M, Paramus, NJ 07652.

Technico introduces new printer/calculator

NEW YORK-Technico's new impact printer/calculator combines portability with desk-top features Model PD-2015 features a 10-digit LCD display, four-key memory and automatic shut-off. The product measures 8 % in by 51% in by 1 1/2

The unit operates on four double-A batteries or an AC adaptor, not included. Users can switch to a nonprint mode to save paper. One roll. measuring 58mm wide, comes with the unit. List price is \$49.95

Technico, 989 Ave. of the Americas, 7th Floor, M, New York, NY 10018



Technico printer/calculator



Magnavox Videowriter

Magnavox premiers word processing unit

KNOXVILLE, TN-Magnavox is introducing a word processing system for the home. The Magnavox Videowriter contains a built in screen, disk memory, an electronic dictionary and printer.

The unit's electronic dictionary spell-checks, more than 50,000 words. A single keystroke corrects spelling errors. The dictionary also has the capacity for 1,000 words of the user's choice.

The writing screen displays fullpage width and quarter-page length at one time. The unit's disk memory automatically saves and stores every page until the user erases it.

The printer operates at up to 50 characters per second, automatically loads standard paper and envelopes and permits typestyles to be changed.

The list price is \$800.

Magnovox/N.A.P. Consumer Electronics Corp., 1-40 & Straw Plains Pike, M, Knoxville, TN 37914.

Code-A-Phone debuts answering machines

PORTLAND, OR-Code-A-Phone is introducing a line of dual microcassette answering machines. The company is also giving additional remote features to its beeperless machines and offering a two-line

The new line, the 3500 series, permits beeperless remote control through tone phones. These machines may be turned on and off from remote locations, and they are wall mountable. Model 3530 has a suggested list price of \$149.95.

Model 3570 offers additional capabilities, such as 10-number automatic dialing, with recall of the last number dialed. Calls can be placed on hold. The user can also place a party on hold while momentarily answering another incoming call on the same line. Suggested retail is \$189.95.

Models 2300 and 2350 have new beeperless features, voice-controlled message capacity, message length control and dual cassette operation. Remote features include up to 100 personal codes and can save, re-play cancel messages. Lists are \$119.95 and \$154.95.

The two-line telephone, model 8440, features 32-number automatic dialing, 10-number LCD display, a call timer and quick automatic redial. A built-in speakerphone permits the user to talk without the handset. List price is \$189.95.

Code-A-Phone Corp., P.O. Box

5656, M, Portland, OR 97228.

Audiovox mike used with cellular phone

HAUPPAUGE, NY-Audiovox's new mobile telephone microphone allows hands-free Drivers use CMT-500 cel operation. Audiovox cellular telephone with the small, wired microphone, model HF-50.

The mike clips to the car's sun visor, steering wheel or the driver's clothing. The user positions the microphone anywhere it may be used comfortably. Suggested retail price is \$199.95.

Audiovox Corp., 150 Marcus Blvd., M, Hauppauge, NY 11788.

A COMILA PUBLICATION

FERRUARY ISS

GUIDE TO PRODUCTS, SERVICES & SUPPLIERS

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Home and Auto Electronics • Housewares • Major Appliances

THE NATIONAL MAGAZINE FOR HARDGOODS RETAILERS WHOLESALERS AND DISTRIBUTORS

ELECTRONICS

Dealers greet price hikes with cheers and jeers

By Cheryl Proval, editor

LAS VEGAS-Sometimes they had to look beyond a veneer of added features to find the price but retailers met promised hikes of 3%-15% in video and audio (see page 16 for summation) with mixed emotions, as they shopped the Winter Consumer Electronics Show

On the one hand dealers wel-

HOUSEWARES

Do disposables pose new threat to retailers?

By Nancy Markov, field editor

CHICAGO - Already up against a lot of competition, microwave cookware dealers could find the going getting even tougher. New product entries in the 'disposable' category give outlets such as supermarkets and drug chains a good reason to enter this business

Disposables are becoming a strong category as today's average consumer spends less on cookware. and microwave oven prices dropmany to \$100.

Microwave usage outside the home is also growing, increasing the demand for disposables. This type of cookware makes sense for college

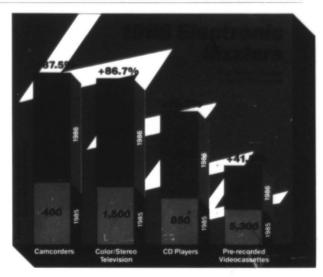
students and office workers.

Are suppliers afraid that the sales of low-end sku's could cut into their traditional microwave cookware business? Not right now. They insist that repeat sales of the disposable type products will create additional volume. The product is perfect, they say, for the recipe made only continued on page 26 comed the prospect of better margins. But small- and medium-size retailers in competitive markets worried that they would be driven further behind the eight ball on the

issue of profitability.
With inventories low, retailers circled the show floor attempting to restock as well as reshuffle their commitments to suppliers. Every one sought the elusive low-end, name brand, leader VCRs, a category that all but disappeared as 1985 came to a close

In situations where the retailer felt he could not pass a manufacturer's price increases onto the consumer, that dealer often asked for more co-op dealer advertising, extended terms, better pricing on smaller quantities, more promo-

continued on page 16



1986's BIGGEST GROWTH categories are expected to be led by camcorders, with sales to dealers jumping 87.5 percent to 750,000 units this year. Also look for more activity in color/stereo television, with projected sales to dealers at 2,800,000, representing an 86.7 percent jump. CD players and pre-recorded videocassettes will also be hot properties.

APPLIANCES

Price, practicality and brands move suburbanites to buy majaps

By Nancy Markov, field editor HIGHLAND PARK, IL-What's important to a major appliance consumer? Price, brands and the freedom to "shop" without a salesman at her elbow - until she's ready for one

She doesn't read ads. But brand name is demanded. So is a strong store reputation - in case something goes wrong. She sometimes checks warranties but thinks service contracts are a waste of money

Recently, Merchandising met with five consumers from the suburbs of Chicago. At a time when there is much talk of today's consumer trading up, their answers were, in some cases, surprising

The consumers, all Chicago area residents, were women who had been married an average of 25 years, with three to five children. Participants included Nuna Rossi. Ellie Pagano, Mary Schager, Rae Fritz and Millie DeCroocq.

Merch: What would you do if one of your appliances broke down? Would you shop several stores before purchasing a new one?

ROSSI: "My dryer broke last week. I wanted to replace it with exactly what I had - a Maytag. I had a Maytag for 25 years and it never broke. I could have had it repaired but the job would have cost over \$150 and it really wasn't worth it to put so much money into an old appliance.

'But I didn't want to pay full price. So I went to V.J. Killian Plumbing Co. and told them that wanted to buy a dryer. But I asked why I should pay full price when I could go to Polk Brothers and get a discount. I got the discount from Killian and by 3 p.m. that afternoon I had a new dryer.

'Killian didn't discount the price too much, but he made me happy that I didn't pay full price. I have done business with his store for 18

PAGANO: "If one of my appliances broke down, I would first continued on page 32

Cidvid pricing down /ideo buying tips see page 21

OPERATIONS

Insurance outlook darkens due to intro of two new commercial formats

By Nancy Lang, operations editor NEW YORK CITY-As premiums skyrocket and coverage gets harder to find, the insurance industry has imposed two drastic changes which could make the squation even

The first change could result in coverage gaps if an insured changes companies. The second change could leave the insured with no coverage at all if he exhausts his limits before the end of the policy period. In both cases, the retailer is the loser.

The new commercial general liability (CGL) formats, which went into effect January 1 in 14 states, represent the insurance industry's efforts to recoup record-breaking continued on page 36



Personal Electronics

Dealers are bearish on hardware, bullish on software

By Brad Berton, field editor

LAS VEGAS-Citing shaky de mand, high prices and mistrust of manufacturers, electronics retailers at the Winter Consumer Electronics Show expressed little enthusiasm toward the home computer market.

But their outlook for software and peripherals was much brighter Educational programs for kids are doing particularly well, and flashy color monitors are proving quite

One supplier urged reluctant nonspecialty retailers to think about renting out a corner of their store to a computer hardware dealer in order to capture a corner of the soft ware and peripherals market

However, overall evidence col lected at the CES suggested that suppliers will have a tough time wooing non-specialty retailers back to computers

Geoff Miller, who sells hardware and software in his Union Grove Music outlets in the Silicon Valley area, said. "The home market is either saturated or on hold. The K marts in my area sent all their hard ware back (to manufacturers) and closed out their software

While he had a record Christmas season in hybrids and drum machines, he doesn't think he could prosper selling PC's at this time. "I was about to enter the PC market before (president Sam) Tramiel's defection to Atari-when the Com modore 64 was down to \$399. But



needed to bring Roger Companion. president, Companion Sales Service back to computers.

it's hard for retailers to enter the market because it takes a large financial commitment and you get locked into systems.

Rick Lehr, president of DuWayne Industries in Livermore, CA-a hardware and software retailersaid manufacturers must change their service commitment and pric ing structure in order to "regain the trust of small dealers who are struggling.

Rather than dealing directly with Commodore, he and other dealers buy the 64 from mass merchandisers-Gemco, Toys-R-Us, Bestand even use them as service organizations.

If you deal direct, you pay \$139 plus freight from Pennsylvania, Lehr said. 'You can buy it for \$139.95 from a mass merchandiser. or through a distributor for \$146



SUPPLIERS MUST change pric ing structure to regain trust of small dealers, said Rick Lehr, president, Du Wayne Industries

"It's a big mistake for manufacturers to be removed from their dealers. They'll see you and talk to you if you're making money, but if your business is less than \$1/2 million annually, you're seen as a hassle, not an asset.

Lehr said superior service is what allows such small retailers to compete-although not with noteworthy success-with merchants in the home computer hardware market. He added that the Commodore 128 was his top selling machine during the Christmas season

David Najar, president of F&D Electronics in Las Vegas-which has discontinued computer retailing-said mistrust of manufacturers has reached the point that "many retailers wouldn't get back into home computers if they got the

product for nothing.

Najar said computer firms should take lessons from "reputable" technology firms-like Kodak and take lessons from Polaroid-who don't grant special pricing and favors to mass merchants

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Not enough demand

And electronics retailers who haven't sold home computer sys tems don't see the demand justifying the necessary commitment. Typical were the comments of Roger Companion, president of Companion's Sales Service chain in New England.

"The current demand for home computers is tiny and very specialized," he said. "We don't have the necessary expertise or time to devote to the market. Selling is just one phase-then there's all the service and customer education.

Asked what might convince him to sell computers, Companion said it would take "a fantastic resurgence in consumer demand. We might then put someone in a corner of the store-someone who'd specialize and just sell computers but only if we're convinced it's worth devoting the time and space.

Many electronics retailers said they simply would never consider entering the market. Representative of these is the explanation ofcontinued on page 13

Broader base will boost sales of TADs to 4.4 million in '86

by Maureen Haefner, assoc ed LAS VEGAS-Enhanced basics

and \$100 cordless phones will undoubtedly become the bywords of phone dealers in '86, but sales of telephone answering devices (TADs) will experience the year's most dramatic increase, according to some suppliers interviewed at the Consumer Electronics Show in Las

Plagued by hang ups in their early years. TADs appear to be edging into the second half of the 80s as the social secretaries of the future. Con sumers in the Sun Belt and on the avant garde West Coast comprise the bulk of the current market, but big opportunities lie among both single households and dual income seholds

Meanwhile. lower prices and a broadening user base both indicate that 1986 will be a good year for enhanced basics, and cordless units as well. The entire market should grow to 26.5 million units sold in '86, compared to 26.0 million sold to dealers in all of '85, according to the Electronic Industries Association/Consumer Electronics

TADs should see their greatest activity at price points of between \$100 and \$120, with unit sales expected to be 4.4 million. Sales should continue strongest on both

A number of factors are combining to make the TAD category the most promising for '86. Machines are smaller and more cosmetically attractive and price points have reached that magic \$100 mark.

In addition, consumers seem to have accepted the machines. "People don't hang up on answering machines anymore," said Viston

Smith, director of marketing, Phone-Mate. "Now if no one answers, they get upset. Answering machines have become the new social secretaries of the home. Traditionally, there was a mom home all day to take messages. Now it's technology instead of a living person that's there.

The majority of consumers are from single households or a household where both the male and female are employed, said John Ehrisman, general marketing manager of Cobra. "There's also a big demand in socially active households where the kids are in and out.

GTE's Levine offered a slightly different insight. "The people using TAIs are the people who have always been interested in advanced electronics. California is leading the way, as is the rest of the Sun Belt.

Levine also suggested that the TAD market is extremely brandname driven and that retailers should be aware of how particular models sell in their market. The newer micros may not be suitable

for all sections of the country since they are generally more high end.

Who will buy?

The largest chunk of phone sales in the coming year can be expected in the basics category, with enhanced basics catching on fast. In fact, the line between basics and feature phones has become blurred as some features, such as last number redial, become almost standard on many vendors' offerings.

But the public does appear more ready this year to consider purchasing full-blown feature phones. Marty Levine, GTE's director of sales, predicted a 17 percent growth. Feature phones used to be bought only by high-end buyers," he said. 'Now they're more accepted by the general public.

James Owen, president of Code-A-Phone, called the surge of consumer acceptance of the category "dramatic." and estimated that 25 percent of all phones sold this year will belong to the feature category. 'Most popular price points in the

continued on page 14

Software and peripherals command retailer interest

end that will help the user

Manufacturers are "always im

proving accessories, but sales, of

course, will depend on hardware success, he commented.

After purchasing the new high

powered PCs, said DuWayne In-

dustries' Lehr, "people are upgrading with monitors and

printers, but modems don't seem to

be doing any better than before the

continued from page 12 fered by Don Ravanelli, a buyer for Western Alco of San Jose

We carry a full line of white and brown goods, but we've never considered going into computers. It's a whole different ball game requir ing a highly specialized type of salesperson-and it also would take a substantial financial commit-

In the software arena, some retailers showed a bit more optimism about the home market's future. Dorian Keiser, vice president of Independent Distributora Las Vegas software retailer—said he's "surprised at the growing interest in educational software for kids. It seems that once people see what new programs can do, they'll

buy if they can."
"There seems to be a large variety of programs available-and a variety are selling well," he said. Keiser added that in addition to educational software, graphics programs for making cards and letters

But Najar of F&D Electronics

manufacturers, distributors and retailers all at once." he complained. He said developers buy "expensive ads in specialty magazines. and provide toll-free numbers "try ing to recoup the cost of the ad as quickly as possible.

more optimistic about the peri-pherals market. He said the home user's first expansion is usually a printer. "People are also showing more interest in color monitors, and kids love to play with modems and

tor is experiencing an increase in printer sales, and is impressed by the success of the Epson models 'If they're compatible with IBM they can be pretty successful," he the monitors he now sells are color models "which make graphics more interesting, especially for high-

Union Grove's Miller said he's 'surprised modems haven't done as well as many people expected, but new hardware came out

Hattori Seiko's peripherals division president, Frank Gilabert, also suggested that retailers follow Macy's and Bamberger's lead by renting space out to a hardware For the retailer, the margins will obviously be lower, but they can sell related items. There's a lot of profit to be made selling accessories and peripherals. software.

Asked what it would take to revise the consumer market, retailers referred to one factor in particular: price. But better salesmanship and software can also play a role, according to dealers.

Lehr said the consumer is "so trained to respond to price, it will take something really special-such as universally acceptable software-to revive the market at current price levels.

Miller agreed that "price will always be a big factor, and the ST will do well because it's fast, it looks great, and it's cheap. Commodore's success was also based on affordability."

'There are so many changes taking place among the large manufac-turers, it is hard to predict what will happen in '86.'' Lehr added.

Software looks good

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DuWayne Industries Lehr said he sold "lots of word processing and self-improvement software over Christmas," but he hasn't seen many new programs, as producers 'haven't nailed down the piracy problem

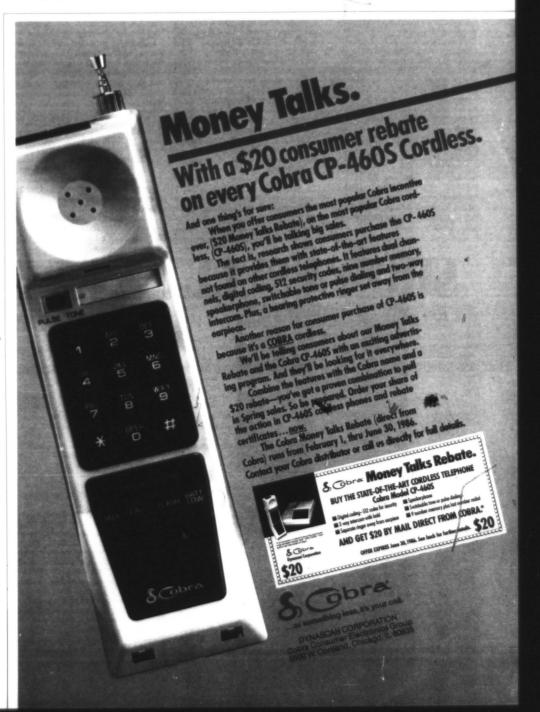
again cited retailing problems stemming from the manufacturers. They've become developers

Najar-like other retailers-is run up dad's phone bill," he said. Keiser of Independent Distribu-

reported. Keiser added that most of

terested in modems, especially if they operate a business. It's a great advantage, particularly for people

lighting educational programs. And more people are now inwho play the stock market. you need something at the other FEBRUARY, 1986



ANDISING

PERSONAL ELECTRONICS

Sun Belt leads cordless sales; awareness in Midwest is rising

home category will be \$50 to \$100. Prices won't drop much below 850.

Many of the feature phones are being bought as gifts," said Bob Giordano, manager of telephone marketing for GE. Prices have moved down to where sales increas ed dramatically. And the lower the price, the more phones are sold

Along with the dropping prices comes a shift in geographic loca-tions. Everything was coastal for a while said Peter Stella, vice president. marketing and sales. TeleConcepts. Now the market is moving toward the center of the country. Sales are weakest in the Southeast and South Central states, where sales of basic units are strongest

Suppliers are also predicting a comeback for the cordless category Consumers are over their disenchantment with cordless telephones, said Roy Mulhall, corporate vice president of Uniden Since the shakeout, no one is left but the best vendors. Market projections for 1986 are 3.5 to 4.5 units, and that's million conservative

One hundred dollars will be the most popular price point, vendors predicted. And at this price, the market could see a 10 percent increase this year for an estimated 8450 million in business, said Nancy Colon, marketing manager for

The user base has broadened although in the geographically warmer sections of the country sales are stronger, she said. "In the Midwest people are more intimidated by the technology and the category suffers there from a lack of information. We need to alleviate that section's fears that someone will charge calls to Brazil to their numbers, as well as their concerns regarding noise and interforence

The typical cordless customer can be either male or female, in the age group of 21 to 60, who wants por tability and earns more than \$25,000 a year, said Charles Sweeney, president of Webcor.

"Pricing will come down substantially, although margins will be maintained, because of improved manufacturing abilities.

Retailers can expect margins of 25 percent to 28 percent for cordhe said. Promotional margins will be on the order of 15 percent to 20 percent.

PRODUCTS

Okimate 10 offers over 40 shades

MT. LAUREL, NJ-Capable of producing charts, graphs and il-lustrations in over 40 color shades as well as performing word processing duties, the Okimate 10 Color Printer from Okidata is available to Atari and Commodore computer

The Okimate 10 utilizes what its makers call the theory of ribbon transfer to eliminate the need for thermal printing paper. The Okimate 10 can print on most types of paper as well as acetate, allowing for instant transparencies. A car tridge style ribbon also simplifies the tasks of changing ribbons.

Included with the Okimate 10 are kits that explain the printer's various function capabilities. The suggested retail price for this dot matrix printer is \$208.



The Okimate 10 Color Printer

Okidata, 532 Fellowship Rd., M. Mt. Laurel, N.J 08054.

Volks Mini plugs into telephone jack

VAN NUYS, CA-The Volks Mini from Anchor Automation provides either 300 or 1200 bps data transmission capabilities for any computer or terminal with a standard serial communications port and a nearby telephone. No AC outlet is needed.

The manual dial, auto-answer Volks Mini plugs into the back of a terminal or computer and connects with a telephone jack to a nearby telephone.

Answer and originate modes are activated using a touch tone tele-phone keyboard. The suggested retail price of \$199 includes a two-year, end user warranty

Anchor Automation, Inc. 6913 Valjean Ave., M, Van Nuys, CA 91406.



Anchor Automation's Volks Mini

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NEC adds battery, requires no tools



The NEC S-1001 Cellular Tester

HAWTHORNE, CA-NEC has added an eight hour battery to its T-7000 series of cellular phones and developed a cellular phone tester.

The new battery pack provides approximately eight hours of use per charge and is compatible with all existing NEC portable cellular phones. Weighing 4½ lbs., the eight hour battery pack requires no tools or modification for installation.

NEC has also introduced the S-1001, a cellular phone tester capable of performing the tests required to manually align NEC cellular phones as well as several of the analytical tests needed to make board repairs.

The S-1001 consists of an NEC PC-8201A personal computer, an interface adapter and connecting cable and works with all NEC mobile portable phones and most 800MHz station monitors.

The S-1001 allows technicians to read NAM data without removing the NAM from the telephone. The phone tester is compatible with mobile and portable cellular units which utilize 36 pin AMP connectors and will perform many of they 43-AMP test sequences for nonNEC cellular phones. It comes with an optional AC adapter.

NEC will soon be offering software kits for the S-1001 that will allow for the upgrading of the unit's memory

NEC America, Inc., 4910 W. Rosen crans Ave., M, Hawthorne, CA 90250.

from the convention floor

No action is expected to be taken by Congress in 1986 on the audio royalty tax proposals urrently before both the House and Senate, eccording to Rep. Lawrence J. Smith (D.Fh.), the roposal's leading opponent in the House. Smith and a panel of colleagues addressed the subsit at a Winter Consumer Electronice Workshop sponsored by the Electronics Industries escotation. The legislation would impose a stiff royalty on high grade blank tape and econders. And the \$200 million projected revenue would be distributed to recording artists, novie studios and other owners of "intellectual property" whose copyrights are alleged to be

iovie studios and other owners of the control of the sir.

Since the legislation would impose the fee on the recording devices rather than the works being copied, the legislation represents a distinct departure from historical methods of protecting

righted works and ideas

"I don't think this issue will be addressed this year," Rep. Smith told Merchandising following the discussion. Explaining that the prime proponents of the legislation—the recording and film industries—were experiencing flush economic times, Smith said the pressure is off for action on the bill. "If there is a significant change, then there will be pressure to do something. But the economics of the argument are not as available as they were a few years ago (when the bills were introduced),"

erned retailers should contact the Audio Recording Rights Coalition, P.O. Box 33705,

shington, D.C. 20033.



People buy phones that look like bananas? Yes, indeed, said Stan Reiff, vice president of marketing for TeleMania, a novelty phone vendor. "These aren't phones, they're gift items, and should be merchandised that way, outside the regular phone department." Reiff reported that ohannels of distribution are proadening this year, with his require the proadening the year. tion are broadening this year, with his novelty phones to be sold through supermarkets and drug chains as well as

through gift, department and discount stores.

Cobra and GTE have announced consumer rebate programs for the first half. Cobra is running a \$20 rebate program on its flagship cordless phone, the CP-460, beginning Feb. 1 and

ending June 30.

GTE's rebate program will run through the same period and offers consumers savings from \$2 to \$8 on nine GTE phones. The \$8 is offered on the GTE Sweet Talk and Linear desk and wall phones; \$5 is the savings scheduled on the Ultrastar and Ultraline 300 models; a savings of \$3 will be offered on

the Ultrastyle 300, Ultrastyle 200, Ultraline 200 and Sigma 300 models, and \$2 rebates will accompany the Sigma 200 and both the dialpulse and tone calling Sigma 100 model.

This year will be extremely competitive for phones, according to Ray Gates, president of canasonic in his speech at the telephones issues and answers conference at the CES.

One reason for the increased competition will be the entrance of major new players in the market, which Gates called good for retailers, not so good for vendors. As of Jan. 1, the Bell operating companies technically can begin manufacturing their own phones again.

Sharp has developed the first VCR with a removable programmer, which looks like a remote unit and can be programmed from anywhere in the home. The VCR, which has 110-channel cable and 14-day/five-event programmability, will ship in August at a suggested list price of \$599...NEC's prototype for high-definition TV is 40 in. and has 1000 lines of horizontal resolution. However, NEC expects that HD broadcasting will not happen until approximately 1990...Sony has combined a 25-in. TV with an eight-mm VCR. The VCR is on the bottom of the set and looks like it is part of the TV. The unit will retail for \$220 when it comes out this summer...Family members can watch programs on different TV's using one VCR with Rabbit Systems' new device. The basic Rabbit costs \$49.95, and a wireless remote-compatible version costs \$79.95...Video Dynamics launched the first electronic head cleaner—it beeps when the job is done. The unit lasts for 25 to 30 cleanings and retails for \$24.95...Saft America introduced a new line of rechargeable replacement cartridges for portable VCR's. Compatible brands are Hitachi, Zenith, JVC, Panasonic and RCA, and retails are \$49.95 and \$59.95...Quasar debuted a 'marble look" version of its Fashion Accents 10-in. TV. The unit comes in gray...Consumers can access audio and video components from any room in the home with the Luxman remote control. For example, the user can use it to turn on audio components in the den and listen to them on speakers in his bedroom.

Sony, which considers itself a pacesetter in software as well as hardware, introduced at the Winter CES 29 home video titles in the 8-mm format. Orders on the 17 music and 12 children Video 8 programs "are exceeding expectations," reported Sony Video Software Company president John O'Donnell. "We thought we'd sign three or four distributors for the line and we got

He acknowledged the hardware base is still limited. "It's about three years away from becoming as big as the current half-inch market," O'Donnell said. "Nevertheless, it's important to offer retailers the opportunity to sell consumers prerecorded programming to go with their 8-mm camera and recorder system.

CES shoppers face the tough questions

Quantities, price points and new product categories were the most perplexing issues facing buyers at the Winter Consumer Electronics Show, as they wore down their heels pacing the aisles. When Merchandising asked dealers, "What is the most difficult buying decision you are facing this year," this is what they told us:



Rooney Davis, The Federated Group, Los Angeles, CA: Whether we ought to buy a lot of the A/V systems; we don't know what quantities to buy. If people want certain features, you might not have them in a system

James Holman, Video Plus, Brea, CA: Whether to replace an existing in-house video rental control system with one from an outside company. We've had ours for two years, and we may want to see if another one will have more features and more speed



Susan Gleason, J&S Custom Computer Service, Simi Valley, CA: Whether to pick up Taiwanmade computers and computer peripherals. I don't know if we should compete at the low end.

Mike and Susan Dier, Auto Audio, Oceanside, CA: We are just deciding to add cellular phones and security, but it's very difficult with cellular because you have a lot of different lines and you have to go through the phone company. Prices are going all over the place-not necessarily the manufacturers' but the retail prices because of the incentives from Pactel.

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Merchandising VIDEO SOFTWARE

Nine tips for buying video

LAS VEGAS—Purchasing titles for the successful sale and rental of pre-recorded video requires a combination of intuition, system and luck. The following tips were culled from a CES panel discussion featuring Jim Kartes, Kartes Video; Steve Savage, New Video; Allan Caplan, Applause Video; Marty Jorgensen, Commtron Corp.; Jack Kanne, Paramount Studios; and Matthew White, Video Times.

1. Involve the front lines in buying. Do not leave the buying to a behind-the-scenes management person who spends little time on the floor of the store. Savage uses a buying committee consisting of store managers or assistant managers for his four-store operation.

2. Invest in new titles. Caplan spends 33% of his annualized rental revenues on new titles.

3. Negotiate for extended payment terms. Available are 90-, 60-, and 30-day terms.

4. Know your customers. Do they play golf, do they work out at a health club? Find out everything about them as store it in your filing system.

5. Go show biz. Read Variety

5. Go show biz. Read Variet; and other show business publications to help you distinguish between the hits and the hylpe. Refer to Merchandising 's Top 50.)

 Negotiate for returns on sale product. If you convince your supplier that you are serious about video sales, that supplier will probably provide you with liberal return privileges.

privileges.
7. Mark all rental titles with suggested retail prices. That is a good way to let your customers know you are in the selling

8. Drama is tricky. Caplan's best selling categories are kidvid, comedy and action/adventure, in that order

action/adventure, in that order.

9. Merchandise your sale offerings. Savage bought a quantity of "Gone With the Wind" and put it all into a display. It was his best-selling tape.

Kidvid pricing plummets as suppliers push sales

ENCINO, CA—Ready? On your mark. Get set. Retailers clamoring for lower prices on children's product are finally getting their way. In attempts to address sell-through of

By Debbie Rosenblum, contrib. ed.

attempts to address sell-through of kidvid, several suppliers have permanently reduced prices on titles and others are poised to release new programs at price points as low as

Reason for the turnabout? Suppliers recognize the fact that the genre simply won't grow unless pricing comes down. Consumers have clearly demonstrated time and time again that they will slap down the cash only when it's more economical to buy rather than rent.

However, dealers report, these low-priced tapes must be top-caliber programs that children will view repeatedly. A rock-bottom price alone does not translate into increased sales (see sidebar, page 23).

Kidvid, which currently comprises about 10 percent of the prerecorded video business, has unquestionably proven itself to be the most viable of the special interest categories. "If ever there was a market that's going to change quicker sales vs. rental, it will be children's programming," said Allen Ostroff, vice president, marketing and sales, Media Home Entertainment.

"But the market just won't hold up to a \$29.95 or a \$39.95 price tag. It's got to be lower so people will buy." he observed. "When a program retails for \$15, a parent will buy the tape rather than go back to the video store and rent it several times."

The lower prices are feasible mainly due to the shorter length of these programs. Almost all run approximately 30 minutes and therefore are less costly to duplicate than 60-minute or longer tapes.

"Consumers have shown that they're not as concerned with the length as they are with price," noted Barry Collier, president, Prism Home Entertainment. "They want good quality at a low price. And we're going to give them both"

Prism demonstrated that policy last month at the winter CES when the company unveiled a new line priced to sell. Tagged the Video Collection, it consists of 30 titles in five different genres, one of which is kidvid

Each title in Prism's Children's Playground has been priced at \$14.95 or lower. All are half-hour animated versions of classic children's tales—Alice in Wonderland, Arabian Nights, Cinderella, Tom Sawyer, Snow White and Sleeping Beauty. "They were produced originally for network television by Rankin and Bass," Collier reported.

In addition, Prism is examining its Marvel Comics library. Currently, each title runs 60 minutes and retails for \$19.95. "We have the capabilities to reduce the price on Marvel and reduce the time length. We'll be looking at that in 1986 as well," Collier said.

Disney joins in

Last month, Disney also jumped into the 30-minute tape arena with the debut of five original videos. "We received a broad amount of support from the retail community to bring out quality product at lower price points," said Ben Tenn, vice president, retail products.

At a suggested retail of \$14.95 continued on page 23



CONSUMERS DEMAND known personalities and programs when slapping down cash for kidvid programming, video store operators say.

Unique computer features yield systems to fit each store's needs

By Debbie Rosenblum, contrib. ed. ENCINO, CA—Into the chaos of video rental operations came computerization, bringing the beleaguered dealer space age assistance in tracking inventory, maintaining customer files and taking

reservations.
But while most hardware/soft-ware systems offer the above capabilities, many are set apart by unique features that automatically dial customers to remind them of overdue tapes or systematically depreciate tapes for tax purposes.

One system with a customer terminal allows the dealer to track inquiries as well as actual rentals to determine true demand for a given title. Another supplies a 2,700-title

"library" of video statistics, freeing the dealer from the time-consuming task of entering the information into his database.

In a word, there's a system for every need. In an effort to assist dealers in making a tough choice, Merchandising interviewed several computer system suppliers to determine those distinguishing features.

"Most all of us have the same features in terms of inventory control and customer information," observed Stan Sugimoto, vice president, Unique Business Systems. "But beyond the basics, we may be worlds apart."

Unique has developed a system continued on page 22

Prerecorded video suppliers plot mass market entry...page 25

Computer systems benefit both dealers and customers

continued from page 21 called VideoTrace, which includes both hardware and software. Among the latest advancements is a touch-screen terminal that allows customers to review the store's catalog, find out if the tape they want is in stock and available for rent and make a reservation. "It's a workstation, totally designed for the customer." Sugimoto remarked.

But it also supplies the store owner with a major benefit. "It tracks inquiries about a given movie. So the retailer knows how much interest there is in specific titles. Therefore, he knows what to inventory." Sugimoto said.

VideoTrace also includes a cordless barcode wand which can store over 1,000 tape identification numbers. This enables the dealer "to do a very fast physical inventory of his store," Sugimoto said.

One of the major problems with a paper system is these guys are so busy that they very rarely have time to see what's in the store and figure out their losses. With the cordless barcode, that problem is alleviated.

He continued. "Once all the data is downloaded into the computer, the system does all the comparing work for you. Then it prints out a list of titles that are missing. It'll also tell you whether the customer never returned the tape or it was stolen."

. Another of VideoTrace's time-

saving features is its Watson board, which automatically dials and redials customers and plays a pre-recorded message reminding them of overdue or reserved tapes. "This frees your clerks from sitting on the phone." Sugimoto commented. The retailer can set it up for whatever time of day he feel sit's best to reach customers.

Simplifies data entry

Streamlined Information Systems offer retailers a software package dubbed Video Shop Software. It comes with an option called the library which greatly simplifies data entry when going on line or adding new titles.

"Let's say you have a video store with 2.000 movies. The first thing you have to do before you can start using the system is get those movies into the computer. For each, you have to key in the title, its rating, its genre, who stars in it, its running time, the year it was made, etc. Well, that takes a lot of time." said Kevin Carmony, vice president of marketing.

The library, a video reference source with information on 2700 titles, reduces much of that work. "It's simple to add a movie," he explained. "You just type in Star Wars, for example. The computer says it doesn't have information on Star Wars. At that point, you tell it to check the library which contains 2,700 of the most popular titles. So chances are when you first go on line, 90 percent of your movies are in the library. The only things you need to input are the cost of the title and how much you want to charge for it."

Video Shop Software also keeps anniversary dates in the customer's file. "That date could be anything—their birthday, their wedding anniversary, the day they joined your club," Carmony noted. "So you have the information available to send the customer a card suggesting they come in and get a video on this special occasion."

M.V. Software Co. markets a software/hardware package which can handle up to 19 terminals and printers. Because the system has 100 megabytes of disk storage, it can keep a detailed history of all rentals for months, a capability that also enables the store owner to investigate suspicions regarding an employee fraud.

"If I think I have a problem with an employee, the system will tell me who rented a film out, who checked it back in, how much they charged, etc.," said president Joseph Wolpe. "I can go back through all the records until I find a common denominator."

Backing up the system is easy as well. "Almost all personal computers have 10 megabytes," he noted. "However, the floppy disk with which you're supposed to back it up holds only ½ megabyte of data. So it's going to take 20 floppies at 20 minutes per floppy every day to back up your system. And continued on page 24



MERCHANDISING

FEBRU

Do you need a computer?

By Debbie Rosenblum, contributing editor

ENCINO, CA.—When does it become visible for a video software dealer to computerize his operation? The answer is simple; when the need arises.

"There's a limit to what you can keep track of manually," noted Tom Walters, president of TKA Systems, Inc.

"That is precisely why people computerize. They reach a point where their efficiency and effectiveness are lost. It is then that they throw up their hands and acknowledge that paper doesn't work anymore."

Once the big decision has been made, the retailer must prepare himself for the onerous task of finding a system appropriate for his operation.

Computer system suppliers

* First and foremost, the dealer has to decide what he wants the system to do. "Determine your needs. Then look for the solution that most closely matches those requirements," said Kevin Carmony, vice president marketing, Streamlined Information Systems.

 Of utmost importance is speed. "If the system takes a minute to process the invoice, you're dead. You might as well process transactions by hand," commented Joseph Wolpe, president of M.W. Software.

* The dealer also needs to check out whether the supplier offers updates on the program. "Does the company modify the system to meet changes in the video industry? If not, don't buy," advises Stan Sugimoto, vice president, Unique Business Systems.

* Support and service are other factors to consider. "You must have local support," Volpe stressed. "Once you automate, you are totally dependent on the computer. So if there's a problem, you have to be able to get termediate augistance."

* Before naking the purchase, check out the system supplier, "Get references," Sugmoto stated. "R's imperative you find out background and the satisfaction level from a user's point of videw."

* Lastly, don't buy without actual hands-on experience. "A purchase on the basis of literstaire or a video presentation is foolish." McCabe said. "You need to personally operate and evaluate the system."

There are an awful lot of programs in the market from which dealers can choose. However, "90 percent of them are garbage. You've got to be careful," warned Carmony.

Suppliers offer low-priced kiddie tapes

continued from page 21

each, the Walt Disney Video-A-Longs are storytelling programs featuring favorite Disney characters. The first volumes are "Mickey's Discovery Series," "The Disney Classics" and "Winnie the Pooh."

Disney's Greatest Lullabies consist of bedtime songs from classic Disney films. Two volumes were released in January. at a suggested retail of \$19.95 each.

Western Publishing, which shipped in excess of two million units of its Golden Book Videos in 1985, plans to expand the line in the coming months. "The format will be the same. We'll package three or four stories together on a half-hour tape at \$9.95 suggested retail," said Nick Clementi, marketing manager, new products.

Continental Video will also add to its Cinema Kid line half-hour programs at \$9.95. "We have a whole library of children's product that we can put out at that price and that's what we intend to do," said president Jim Silverman.

Stepping up offerings

International Video Entertainment is another company which is stepping up its low-priced half-hour offerings in 1986. Its children's division kicked off the year with the introduction of Thundercats and Robotech each at \$14.95.

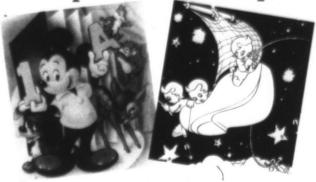
Even with quality programming, there's a limit to which people will spend," said Wendy Moss, vice president, sales and marketing, Family Home Entertainment. But a program at \$14.95 becomes an impulse item."

Karl-Lorimar Home Video, too, has an aggressive strategy outlined. It will continue with its two-tiered program for Kideo Video—\$19.95 44-minute tapes for video stores and \$14.95 22-minute versions for mass merchants and toy stores. Plus it will soon be adjusting prices on Scholastic-Lorimar titles. "We're in the process of bringing those products in line with Kideo Video," reported Jeff Jenest, vice president marketing.

marketing.
Added Gary Hunter, the company's vice president, sales, "The typical consumer is unwilling to spend upwards of \$20 for children's programming. That's the primary reason price is coming down. Consumers are demanding it."

Paramount, which has 30 Star Trek television episodes and three half-hour animated holiday titles out at \$14.95 each, is 'looking at a variety of price points that we consider proper for the children's market and are, obviously, targeted for sell through,' said Eric Doctorow, vice president, sales and marketing.

keting.
Sony Video Software, which introduced "Honey" and "Around the World With Willie Fog" at \$19.95 each during its Video Toy Chest



DISNEY JUMPED ON the 30-minute bandwagon with the debut of five original videos last month, priced to sell at \$14.95 and \$19.95.

promotion, will not be raising the price tags. "We will continue to try to drive prices down," said marketing director Andrew Schafer.

In the first half of 1986, Warner will be bringing out distinctive children's programming, some of which will be at very low price points," said Mike Finnegan, publicity and promotions manager.

New World Video, newcomer to the children's arena, will be setting 'low' prices for "The Wombles." 'Pricing is yet to be determined but we'll definitely be competitive in the marketplace," said president Paul Culberg.

Thorn EMI/HBO doesn't have plans right now to come out with programs under \$15 "but we're talking about experimenting with half-hour shows at \$19.95," said president Nicholas Santrizos.

Although lower prices stimulate sales, suppliers recognize other factors are just as important. "Prices alone are not going to bring success to the market," said Doctorow of Paramount. "Quality and the way in which the program is presented are also key."

Not all prerecorded video dealers are dropping their prices to meet the demands of the mass market.

"We haven't seen for ourselves a lot of sell-through," said Vivienne Infante, vice president, Video Gems. "Therefore the only income we make on rental is when we sell it to the dealers. We have to recoup our investment."

Video Gems' new "Animal Talk" title starring Anthony Newley is priced at \$29.95, but it is a figure that could drop if the demand is there.

Price points alone won't sell children's video, retailers say

ENCINO, CA—Now that kidvid pricing is falling into place, don't be seduced by the "price is right" line, advised retailers recently interviewed by Merchandising. In order to achieve kidvid sell through, quality programming is essential.

"Just because a title is low priced doesn't necessarily mean it's going to sell," said Bill Erickson, general manager of sales and service, Adventureland Video Salt Lake City

ventureland Video, Salt Lake City.
"If it's a good title," he continued, "then price definitely makes a difference in sale vs. rental. But we still don't feel like the price is where it should be in most cases for sell through. We would like to see more titles priced at \$9.95 to \$14.95."

"We find pricing makes a hugh difference if it's quality programming," said Doug Clayton, vice president of Felice's Follies, Red Bank, NJ. "Take Disney. When (the studio) lowers the price we sell a lot more. People are willing to spend money on their kids. But if it's \$70, \$80, they balk even at classic

Allen Caplan, president of Applause Video, Omaha NE, also noted the importance of the programming itself. "Unless it has a recognized figure, it doesn't matter what price you put on the title. It just won't self," he said. "People leave no-name product on the shelf."

But when it comes to known programs or characters, "if the title isn't priced to sell, it doesn't sell. At \$79.95, nothing sells," Caplan remarked. "At \$24.95, the Care Bears movie is doing great."

Larry Bigelow, general manager, Bigelow Video, Plymouth, MN. reiterated the same concern over price vs. programming. "Low prices alone don't create sales. If you dropped the price of Little Lulu to \$9.95, consumers still wouldn't buy it." he guipped.

"What I would like to see the manufacturers do is just leave price at the lower points instead of dropping them for a limited time," said Carol Pough, president, Video Cassettes Unlimited, Santa Ana, CA.

-D

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Bldg. 5. Syracus NY. 13.22.7

General Electric. Consumer Electronics Prods. Portsmouth. VA. 2.3705.

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Ryocera International. Inc. 7. Business Co. Ltd. 1.71.20 Edwards Rd. Cerritos. CA. Ryocera International.

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45,371
Fox Marketing. Inc. 45) B. Taylorsville RC. Dayton, OH. 45424
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Arrow Trading Co. Inc. 1115 Broadway, New York, NY 10010 (d).
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Comus Novel Comp. 10010 (d).
Comus Inc. 1739 4 Miles Rd. N. Long Island City, NY 11101 (d).
Comus Proto. N. 80 Century Rd. Paramus, NJ. 07652 (d).
Marcal Watch Corp. 1115 Broadway, New York, NY 10010 (d).
Comus Restormed Corp. 10010 (d).
Pilamirene, NY 11803 Plannee, NY, 11803 ven.
Seiko Time Corp. 640 Fifth Ave. New York, NY, 10019 (an.,
Times Corp. P.O. Box 2126, Waterbury, CT, 06721 (an.,
Webcor Electronics Corp., 107 Charles Lindbergh Blvd., Garden City, NY, 11530 Western Watches Intl., Inc., 448 S. Hill St., Los Angeles, CA, 90013 (an. di)

ELECTRONICS FURNITURE

B-C Systems. 59 W. Wyoming Ave. Metrose. MA. 02176
Bretford Mig. Inc. 9715 Soreng Ave. Schiller Park. II. 60176
Bush Industries Inc. 312 Fair Oak St. Little Valley, NY. 14755
Gass Manufacturing Company. 2601 Greengate Dr. Greensboro, NC. 27406
Comprehensive Video Supply Corp. 148 Veteran Dr. Rootthvale. NJ. 07647
Considelation Furniture. 203 Kerth St. St. Joseph Mt. 49085
Craft Tech Industries. 7445 Mayer Rd. Fair Haven, Mr. 48023
Benon America Inc. Pd. Bos. 139 W. Caldwell, NJ. 07066
Forensal Furniture by Sauder Woodworking Co.: 502 Middle St. Archbold. OH. 43502

numier Accessory Furniture Inc., 7301, 32nd Ave. N. Minneapolis, MN, 55427
urniture Collectis International, I.A. Colony Rd., Jersey City, NJ, 07305
erber Industries, Inc., Furniture Div., P.D. Box 600, 51, Peters, MD, 63376
substrict Corp., I.J. 440 Lackland Rd. St., Louis, MD, 63146
ternational Marketing Services Inc., 220 Commerce Ave., Port Richey, FL.
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33568 Company of America, 4.1 Slater Dr., Elmwood Park, NJ, 07407 in Computer Furniture, 1129 S. Bridge St., Belding, Mt. 48809 dilvan Industris. Inc., 191h & Gulf Sts., Lamer, MO, 64759 ell Co., PO, Box 1408, Culver City, CA, 90232 aser Co., 9401 W. Grand Ave., Franklin Parks, II., 60131

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Amigs Computer Inc. 3350 Scott Blvd. Building #7. Santa Clars. CA. 95-6 Apple Computer Inc. 20525 Mariani Ave. #18P. Cupertino. CA. 95-014 Atari Inc. 1399 Moffet Park. Sunnyvale. CA. 94086 CF. Systems. Inc. Distributed Systems Div. 2515 McCabe Way. Irvine. CA. 927.13 Caste Inc. 13.5 Contents Co. 15. Contents Inc. 13.5 Contents Inc. 13

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Caso Inc. 15 Gardner Rd. Fairfield. NJ. 07006
Chetos Sound, Inc. Chetos Grp of Cos. Chetos Building, Avenet. NJ. 07001
Commodore Business Machines inc. 1200 Wilson Dr. Westchester PA. 19380.
Compaq Computer Corp. 20333 FM149. Houston Tx. 20555
Compaq Computer Corp. 20333 FM149. Houston Tx. 20555
Cromergent Technologies. 2441 Misson College Bud. Santa Clara CA. 95050
Cromenco. Inc. 280 Bernardo Ave. P. O. Box 7400. Mountain View. CA. 94039
Epson America Inc., Computer Prods. Div. 2780 Lomita Bud. Torrace, CA. 90505
Gavitan Computer Corp. 240 Hacendra Ave. Campbell. CA. 95008

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Gavilan Computer. Corp., 240 Hacienda. Ave. Campbell. CA. 95008
Hewlett Packard, 1000 N.E. Circle Brid. Corvalls, DR, 97330
IBM Corp., P.O. Box 1328. Boca Raton, FT. 33432
Kaypro Corp., 533 Stevens. Ave. Solana Beach. CA. 92075
Kyocera International. Inc., 7 Powder Horn Dr. Warren, NJ, 07060
Microso Corp., 1902. Brookshollow RB, Samfa Ana, CA. 92705
NEC Home Electronics (U.S.A.), Inc., 1401 W.Estes Ave., EB. Grove Village. IL.
Olympia USA, Inc., P.O. Box 32, Somerville, NJ, 08876
Panasonic, Computer Div. One Panasonic Way. Secaucus. NJ, 07094
Royal Consumer Business Products, 500 Day Hill RB, Windsor, CT. 06095
Samsung Electronics America Inc., 301 Mayhill St. Saddlebrook, NJ, 07662
Samsung Electronics. America Inc., 301 Mayhill St. Saddlebrook, NJ, 07662
Samsung Electronics, 10 Sharp Plaza, Paramus, NJ, 07652
Sappo Business Systems Corp., 51 Joseph St. Moonache, NJ, 07074
Sharp Electronics, 2650 El Presido St., Long Beach. CA. 90810
Televideo Systems, Inc., 1170 Morse Ave. Sunnyale. CA. 940810
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Televideo Systems, Inc., 1170 Milwaukee Ave., Glernvew, IL, 60007
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Comprehensive Video Supply Corp., 148 Veterans Dr., Northvale, NJ, 07647

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Concorde Peripheral Systems. 23152 Verdugo Dr. Laguna Hills. CA. 92653 (dd. p.)
Denion America inc. P.O. Box 1139, W. Caldwell, NJ. 07006 (dd. p.)
Denion America inc. P.O. Box 1139, W. Caldwell, NJ. 07006 (dd. p.)
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Denion America inc. P.O. Box 1139, W. Caldwell, NJ. 07006 (dd. p.)
Denion America inc. Computer Prods. Div. 2780 Control Bivd. Torrance (dd. p. tm)
Ergo Systems. 26256 Eden Landing Rd. Hayward, CA. 94545 (dd. p. tm)
Ergo Systems. 26256 Eden Landing Rd. Hayward, CA. 94545 (p.)
Fortune Star Products Corp. 12 W 23rd St. New York, NY. 10010 (p.)
Gemin Industries Inc. 215 Entir Rd. P.O. Box. 1115. Clirton, NJ. 07104 (gc.)
Gemeral Electric. Consumer Electronics Business Operations. Electronics Park.
Bildg. 5, Syracuse, NY. 13221 (general Electric, Consumer Electronics Prods. Portsmouth, VA. 23705 (p. m. p. tm)
Goldstar Electronics Intl. Inc. 1050 Wall St. W. Lyndhurst, NJ. 07071 (m)
Hatton Corp. of America, 1330 W Wallauf Pkwy. Compton, CA. 90220 (dd. m.)
Houston Instrument, 8500 Cameron Auston, IX. 78753 (dd. m.)

Houston instrument. 8500 Cameron Rd., Austin, TX, 78753 international Marketing Services Inc., 220 Commerce Ave., Port Richey, FL, 33568 33568
C floh Digital Products, Inc., 19750 S. Vermont Ave., # 220, Torrance, CA, 90502
Julio Office Machine Corp., Consumer Products Div., 1261 Wiley Rd., Ste. B., Schaumburg, IL, 60195
Kyocara International, Inc., Powder Horn Dr., Warren, NJ, 07060
IMPl, 426 S. Century Dr., UT, 8112

Maxtron, 1825A Durfee Ave. S. El Monte, CA. 91733 (cp.) di. on D. California Branch, 17406 Mt Ctiffwood Cir. Fountian Valley, CA. 92708 (cp. 9d. o) Micros Corp., 1502 Brookhollow Rd. Santa Ana, CA. 92705 (dd) Milmc Systems, 1112 Fort St. 6th Fl. Victoria, BC VBV 4V2. Canada NEC Home Electronics (U.S.A.). Inc. 1401 W.Estes Ave. Ellis Grove Village, II. 60007 (p. dd, gc. m.p., tro). National System Ad Clipping Service, 8619 Manchester Rd. St. Louis, MO. 63144

Novation, inc., 20409 Prairie St., Chatsworth, CA, 91311 Okidata, 532 Fellowship Rd., Mt. Laurel, NJ, 08054

Olympia USA Inc. P.O. Box 22. Somerville, NJ. 08876
Panssonic, Computer Div. One Panssonic Way, Secaucus, NJ. 07094
Quasar Co. 94011 W. Grand Ave. Franklin Park. II., 60131
RCA Microcomputer Products, New Holland Ave., Lancaster PA. 17604 (m. tm. ROC Tape Corp. 3 Farifield Creent, W. Caldwell, NJ. 07096
RS. Industrias, Inc. 4865 Scotts Valley Dr. Scotts Valley, Dr. Scotts Valley, Mr. McGrow, CC. 106095
RS. Industrias, No. 4865 Scotts Valley Dr. Scotts Valley, Mr. (1669 M.) SCM Corp. 65 Locust Ave. New Canaan. CT. 06840
STB Systems. Inc. 601 N. Glervolle. Richardste, TX. 75081
(p) STB Systems. Inc. 601 N. Glervolle. Richardste, TX. 75081
(p) Sampo Corp. of America. 1066. Arthur Ave. Etb. Grove II. 60007
(m) Sampu Electronics America. Inc. 301 Maynill-81. Saddiebrook. NJ. 07662
(m) Samyo Business Systems Corp. 51 Joseph St. Moonachie. NJ. 07074
(dd p) Samyo Electric Inc. Consumer Electronics Div. 1200 W. Artesia Bud. Compton. Samyo Business Systems Corp. 31 Joseph 31. Monachine No. 0.0074 (2016) Samyo Electric Inc. Consumer Electronics Div. 1.200 W Artesia Blvd. Compton. CA. 90220 Sequential. 3051 N. First St., San Jose, CA. 95134 Spectravideo, Inc., Bondwell Computers, 3300 Seldon Ct., Framont, CA. 94539 Star Micronics, 200 Park. Ags. Ste. 2309 New York, NY. | 10166 (p)
Star Micronics, 200 Park. Ags. Ste. 2309 New York, NY. | 10166 (p)
Suncom Inc., 260 Holbrook DT, Wilseling, It, 60090 (gc. o)
ETI Communications, Inc., 13700 Cimarron Ave. Gardens, CA. 90249 Tatung Co. of America. 2850. El Presidio St. Long Beach. CA. 90810. (dd. m. tm.)
Fell Industries Inc. 1741 Lomita Bird. Lomita. CA. 90717. (p)
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Felloys. G. 94086. (p)
Fexas Instruments Inc. 1710 Morre Ave. Summysile. CA. 94086. (p)
Fexas Instruments Inc. P.O. Box 225012. M/S.84. Üstlas. TX. 75265. Video Technology, 2633 Greenleaf Ave., Elk Grove Village, IL, 60007 (cp. dd. gc. p)
Webcor Electronics Corp., 107 Charles Lindbergh Blvd. Garden City. NY 11530 Wico Corp. 6400 West Gross Point Rd. Niles. IL. 60648
Zenith Data Systems. 1000 Milwaukee Ave. Glenview. IL. 60025 (dd. m. p. tm. Zoom Telephonics, 207 South St. Boston, MA. 02111 (fm.

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Gavilan Composite Inc. 215 Entin Rd. P.O. Box 1112 Cintum.

HES (Human Engineered Software), 150 N. Hill Dr. Brisbane, CA. 94005 (pl. pc. rc). imagic, 2400 Bayshore Frontage Rd., Mountainview, CA, 94043 (rc. INFOCOM, 125 Cambridgepark Dr., Cambridge, MA, 02140 (pl.) Information Unlimited Software, Inc., 2401 Marinship Way, Sausalito, CA, 94965

Lotus Development Corp., 161 First St., Cambridge, MA, 01242 Mann Endless Cassette, Ind. Corp., P.O. Box 1347, San Francisco, CA, 94101

Maxell 3 Empire Bird So Hackensack: NJ 07606 (D) Maxtron, 1825A Durlee Ave. S. El Monte, CA. 917.33 (CC) Memtels Products, Memores Consumer Products Sub of Tandy Corp. 675 N First San Jose CA. 931.2 (S) San Jose CA. 931.2 (S) Micro D, California Branch, 17406 Mt. Cliffwood Cir. Fountain Valley, CA. 92708 (D) (D) pp. 50.7 (D) (D) pp. 50.7 (D) (D) pp. 50.7 (D)

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Zenith Data Systems, 1000 Milwaukee Ave., Glenview, IL. 60025

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NE: Home Electronics (U.S.A.) Inc. (L40) W.Estes Ave. Ele Grove. 60007.
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Quisar-Co: 940.1 N. Grane Avi. Frankini Park. II. 60131

RCA Consumer Electronics Allow N. Sherman Dr. Indehagopis. IN. 46201

Samsung Electronics America Inc. 301 Mayhri-St. Saddecrook, N. 07662

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Thorr. RM. HBD Video. 1370. Ave. of the Americas. New York. NY. 10019.
MN. Company. Yome. Entertainment Products Dept. 3M. Center. Biog. 223.44. Si. Pau. MN. 951.44.
VICK. Inc. 106.35 vanower. St. Burbank. CA. 91505.
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Video Centro. 731. N. La. Brea. Ave. Los. Angeles. CA. 90012.
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Denon America Inc. P.O. Box 1,35° M. Caldwell NJ. 07006.
majoran Software, 3-47 Resolvacid Dr. Nashrilla TN. 37217.
MCA Home Vallor, TO Universal City Plaza Universal City CA. 91608.
MGM UA Home Extertrainment Group, Inc. MGM UA Home Video. 1350 Avenue.
of this America. New York NY 10019.
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NEL Films Video. 330 Fellowship Rd. Mt. Lauret. NJ. 08054.

Nottsligs Merchant. 6,955 Sunset Bilvd. at 10.19. Hollywood. CA. 90028.

Pacific Arts Video. P. 08 biz 2270. Carmet. CA. 93922.

Paramount Home Video. 5555. Metross Ave. Los Angeles, CA. 90038.

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RCA. Columbia Pictures. Home Video. 2901. W. Altameda Ave. Burbank. CA. 91505.

RCA. Video Discs. 3133. Ave. of Americas. New York NY. 10036.

Washington, Video Sci. 1133. Ave. of Americas. New York NY. 10036.

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Arrent Trading Co. line. Shore Shellowner. VT. 05482.
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Auditions Corp. 150 Marris Mtol. House Springs. Al., 36089.
CothraiDynascan. Corp. 6500. W. Cortland St. Chicago. It. 66034.
Code. A Phone Co. Subs. of Conres. Corp. P.O. Biol. 5656. Portland. OB. 97228.
Comidial. 9620 Flaze Dr. El Monte Co. 9, 1731.
Corner. 11 Executive Ave. Edison. NJ. 08817.
Controlones. Whister. 5. Lyberty Way. Westford. MA. 01886.
Cosmo Communications. Corp. 16501. NW. 16th. Cl. Mainr. FL. 33169.
Detrograph. U.S. A. 3573. Walend Ave. Lancaster. NY. 14084.
Electric Corp. 1500. Shore Ave. Edison. NJ. 08817.
Controlones. All Corp. 1900. E. Whiteside St. Los Angeles. CA. 90063.
Flamon-Course Corp. 15300. Shore Fernando Misson. Rd. Misson. Hills. CA. 91345.
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Fortune Star Products. Corp. 12 W. 23rd. St. New York. NY. 1001.0
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GC. Electronics. 400. S. Wyman. St. Rockford. II. 61101.
GNT Automatic. Inc. 1560. Trapiel. Rd. Waltham. MA. 02154.
GT. Consumer Electronics. Business. Operations. Electronics. Park.
Bidg. S. Syracus. NY. 132271.
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Sarry Business Systems Corp. 51 Joseph SI. Moonache: NJ. 07074

Soundesign. 34 Exchange Pl. Jersey City. NJ. 07302

11 Systems Corp. 9 E. 37th SI. New York. NY. 10016

TIL Communications (m. 13700 Charatron Ave. Gardene CA. 90749)

Tatung Co. of America. 2850 E. Presido SI. Corg. Beach. CA. 90810

Technolog (CSA) Lorg. 989 Ave. of the America. New York. NY. 10018

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Unisonic Products Corp. 1115 Broadway New York NY 10010
Naid Sound 11131 Dora St. Sun Valley, CA. 91352
Webcor Electronics Corp. 107 Charles Lindbergh Blivd. Garden City, NY 11530Nindsor industries. Inc. 131 Executive Blivd. Farmingdale. NY 11735

TELEPHONE ANSWERERS

A1 & T Consumer Products 5 Wood Hollow Rd. Parsippany, NJ 07054
Cotar Dynascan Corp. 6500 W. Corriand St. Chicago It. 00834
Code A Phone Co. Sups. of Conrac Corp. P. O. Box. 5656. Portland. OR 97228
Cosmo Communications Corp. 16501 N. V. 1610 Ct. Mains. Ft. 33169
Forter Corp. Record A Call. 19200 S. Laurer Park Rd. Compton. CA. 90220
Fortune Star Products Corp. 12 W. 23d St. New York, NY 10010
GTL Consumer Communication Prods. One Stamford Forum Stamford, CT.
06904
General Electric. Consumer Electronics Business Operations. Electronics Park
Blog. 5 Syracuse NY 13221
General Electric. Consumer Electronics Prods. Portsmouth. VA. 23705
Hanabashiya Lid. 35 W. 28th St. New York, NY 10001
N. & K. Mierchandise Group 10.27. 45th Ave. Long Island City, NY 11101
Rendelle Technology, Corp. 4185 N. W. 77th. New Mainr. Et. 33176
Kiffaal Intt. Telesphones inc. 400.18.1500h. St. Plushing, NY 1.1134
Kaco Enterpress Inc. 505 E. Euclick Ave. Compton CA. 90224
Lef Tel. Electronics. 17923. Western Ave. Gardena CA. 90246
MCC. 23. NW 8th. Ave. Turnance CA. 9050.3
Panabonic, Consumer Electronics Group. One Panabonic. Way. Secaucus NJ.
Proport Mater. 325 Mainle Am. Turnance CA. 9050.3

Sanyo Business Systems Corp. 51. Joseph St. Moonachie: NJ. 07074
T. Systems Corp. 9.E. 37th St. New York: NY. 1001.6
Telephone: Co. of America Inc. Div. of Fisher Communications Corp. 55. Colony
St. Menden: CT. 06450

chiba America Inc., Consumer Electronics Div., 82 Torawa Rd., Wayne, NJ., 07470

17470 ninic Products Corp. 1115 Broadway, New York, NY, 10010 for Electronics Corp., 107 Charles Lindbergh Blvd., Garden City, NY, 11530

TELEPHONE DIALERS

AT & T Consumer Products, 5 Wood Hollow Rd. Parsippany, NJ, 07054
Cobra/Dynascan Corp. 6500 W. Cortland St. Chicago, IL. 60634
Chapsay Hone Intertrainment 1901 Ave of the Stars. Ste. 2000. Los Angeles.
CA. 90067
Fanon-Courser Corp., 15300 San Fernando Mission Rd. Mission Hills. CA. 91345
Golden Pacific Electronics. Inc. 4126 E. La Palma, Anahem. CA. 92807
Killst Intl. Telephones Inc. 40.16 I. 50th Str. Publing, RV. 11345
Moog Electronics. Inc. Telecommunications, 2500 Walden Ave. Buffalo. NY.
14229
14229.

Consumer Electronics Group. One Panasonic Way. Secaucus. N.J.

07094
Phonethes Inc. 101 State Rd. Media. PA. 19063
Sanyo Biusiness Systems Corp. 51 Joseph St. Moonachie. NJ. 07074
Telephone Co. of America inc. Div. of Fisher Communications Corp. 55 Colony. St. Meriden. CT. 06450
U.S. Tron. Inc. 123 Wildow JP. Bohemia. NY. 11716
Webcor Electronics Corp. 107 Charles Lindbergh Blvd. Garden City. NY. 11530
Zoom Felephones, 207 South St. Boston MA. 02111

TELEPHONE ACCESSORIES

AT & 1 Consumer Products Wood Hollow Rd. Parsippany. NJ. 07054
Arrow Trading Co. Inc. 1115 Broadway. New York. NY. 10010
Cartler Corp. 1916 111 hts. Trockoterd. It. 6110
Curley Cords Inc. 915 Pennsylvania BMV. Feasterville. PA. 19047
Dectograph U.S. A. 35/3 Walden Ave. Lancaster. NY. 14086
Chotograph U.S. A. 35/3 Walden Ave. Lancaster. NY. 14086
Fanon-Courier Corp. 15300 San Farnardo Mission Rd. Mission Hills, CA. 91345
Fanon-Courier Corp. 15300 San Farnardo Mission Rd. Mission Hills, CA. 91345
Fanon-Courier Corp. 15300 San Farnardo Mission Rd. Mission Hills, CA. 91345
Fanon-Courier Corp. 15300 San Farnardo Mission Rd. Mission Hills, CA. 91345
Fanon-Courier Corp. 15300 San Farnardo Mission Rd. Nission Hills, CA. 91345
Gemeral Electro. 215 Entin Rd. PO. Box 1115. Clifton NJ. 07014
Gemeral Electro. Wingle Dece Dept. 225 Service Ave. Box 1050. Warwick Rl.
02886
Golden Pacific Electronics. Inc. 4126 E. La Palma. Anaheim. CA. 92807
Heart Marketing, Inc. 314.5 Main. Englewood. OH. 45322
International Components Corp. Distributor Products Div. 105 Maxess Rd.
Melville. NY. 11747
Jasco Products Co. Inc. PO. Box 466. Oklahoma City. OK. 73101
Kritat intl. Telephones Inc. 40.18.15016 St. Flushing. NY. 11354
Lef Electronics. 1792. Western Ave. Gardena CA. 90248
MCE. 23 N.W. 8th. Ave. Hallandale. Rt. 33009
McC. 23 N.W. 8th. Ave. Hallandale. Rt. 33009
McC. 23 N.W. 8th. Ave. Hallandale. Rt. 33009
McC. 24 N.W. 8th. Ave. Hallandale. Rt. 33009
McC. 25 N.W. 8th. Ave. Hallandale. Rt. 34066
McC. 25 N.W. 8th. Ave. Hallandale. Rt. 34066
McC. 26 N.W.

Quasal Microsystems, Record or one, Quasal microsystems, Re. Enemission 1.1717
RIS Industries Inc. 4865 Scotts Valley D. Scotts Valley CA. 95066
RIBS Electronics Inc. 50 Anth P. Brons, NY. 10462
Soundesign, 34 Exchange Pt. Bersey City, NJ. 07300
1.1 Systems, Comp. 9. E. 3700 Climatron Ave. 30.01.6
1.1 Systems, Comp. 9. E. 2000 Climatron Ave. Goldens CA. 90249
1.6 Elephone Co. of America Inc. Div. of Fisher Communications Corp. 55 Colony
St. Meriden CT. 06450
U.S. Ton Inc. 1.25 Wilbur Pt. Bohema, NY. 11716
Wilbero Electronics Corp. 107 Charles Lindberg Blad. Garden City, NY. 11530
Winegard Co. 3000 Kirkwood St. Burlington. IA. 52601

PERSONAL ELECTRONICS

CALCULATORS

dt—Desk Top

nh—Hand Held

Arrow Trading Co. Inc. 1115 Broadway. New York. NY. 10010 (dt. nh)

Aurora impac. Corp. Bidg. B. Hoiles Dr. Keniworth. NJ. 07033 (dt. nh)

B C Systems. 59 W. Wyoming Ave. Merroxe MA. 02176 (dt. nh)

B C Systems. 59 U. Systems. 69 W. Systems. 60 934. Westport CT. 06881 (dt. nh)

Canon U.S.A. Inc. Calculator Div. One Canon Plaza. Lake Success. NY. 11042 (dt. nh)

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A 19380 Sanyo Business Systems Corp. 51 Joseph St. Moonachie NJ. 07074 (dt. hn). Sharp Electronics. 10 Sharp Plaza Paramus NJ. 07652 (dt. hn). If call industries inc. 1741 Londta Bird. Lomata. CA. 90717 (dt. hn). If chinico (USA). Corp. 989 Ave. of the Americas. New York, NY. 10018 (dt. hn). It casas instruments inc. P.O. Box. 225012. M. 54. Dalais. TX. 75265 (dt. hn). Unisone Products Corp. 113 Broadway, New York, NY. 10010. Webcor Electronics. Corp. 107 Charles Lindbergh Bird. Garden City, NY. 11530.

ELECTRONIC GAMES (Non-Video)

criterion Watch Co. Inc. 60-01 31st Ave. Woodside, NY, 11377 ridelity International, Inc. 13900 N.W. 58th Ct. Marm. FL. 33014 ortune Star Products Corp. 12 W. 23rd St. New York, NY, 10010 fammes (USA) Inc. 3125 Commercial Ave. Northbrook, IL. 60062

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ELECTR(

Bretford Mfg. Inc.
Brother Internatio
Canon U.S.A., Inc.
Docutel/Olivetti C
Juki Office Machi
Schaumburg,
Olympia USA, Inc.
Panasonic, Consu
07094

CITIZENS

Audiovox Corp., Cobra/Dynascar Cobra/Dynascan Electrollert, Inc., I 4537.1 Firstronics Inc., R Gate, CA. 90 Fox Marketing, In General Electric, Bldg. 5, Syra General Electric

SCANNE

Regency Electr

RADAR

Audiovox Corp., B.E.L. Tronics Lt Controlonics, Wi Cobra/Dynascai Electrollert, Inc. Electrollert, Inc., 45371 Fox Marketing, In GUL Industries C Heart Marketing,

QUARTZ

Advance Watch (
Armitron Corpor Arrow Trading Coston Industrial Coston Inc. 173 Coston Inc. 173 Corterion Watch (
Enterprex Intl. Control Innovative Time Jordache, 1201 Innovative Time Jordache, 1201 Karchand Lorus Prods. Wharcel Watch Consus Electronic Plainview, N Seiko Time Corp. P.C Webcor Electron

ELECTR

Western Watch

B-C Systems, 59 Bretford Mfg. Inc Bush Industries I Case Manufactur Comprehensive V Constellation Fur Craft Tech Indus Denon America Ir Foremost Furnitu

PERSONAL COMPUTER ACCESSORIES

#Spanish Inc. 2121 Alton Ave. Invite: CA. 92714

Sinc. Tidelity Acidescries. 4201 Merides 91. Retilegham. WA. 98226.

Sinc. Tidelity Acidescries. 4201 Merides 91. Retilegham. WA. 98226.

Computer Inc. 20525 Marian Ave. #189 Cuperfine. CA. 95014

Inc. 1287 | Javenece Station Rts. Sourceyste. CA. 94089

Station Viside: Products Kattay Industries. P.O. Box 27682 Denver. CO.

Anno: Inc. 1287 Lawrence Station Rid. Sunnyolat. CA. 94089
8th: Audio Initide Products. Kataya Industries. P.D. Biol. 27682 Denver. CO. 80227
Cartin. Corp. 1916.11th St. Rockford. E. 61101
Cratico Sound Inc. Chetro Grp of Cos. Chetro Building, Avenet. NJ. 07001
Collins. & Albersan Corp. P.O. Biol. 1447, Smith. Industries. RA. 07202
Collins. & Albersan Corp. P.O. Biol. 1447, Smith. Industries. RA. 07202
Collins. & Albersan Corp. P.O. Biol. 1447, Smith. Industries. RA. 94537
Distilis System division of Linears. Inc. 1200 Smith. Spatial Systems of Linear Corp. 1407 N. Providence Rd. P.O. Biol. 1021, Chairmas McG. 65205
Elserbollier. Inc. Fuzz Bustler. & Westhersaler. 4949 South 25-A. Tipo City. OH. 45971
Factor. Safety. Products. Inc. 1065 Bristor Rd. Mountainside. NJ. 07092
Francius Company, Inc. 352 Park Ave. S. New York, NY. 10010
Generol. Industries. Inc. 215 Entir. Rd. P.O. Biol. 1115, Cilffon NJ. 07014
Gooder Corp. 11440 Lackford Rd. St. Louis, MO. 63146
Hastroe. Corp. of America. 1390. W. Walture Phys. Compton CA. 90220
Innovative Concepts. Inc. 1911 Concourse Dr. San. Jose. CA. 95131
Listen Company. Dr. Dr. Distributor Products. NJ. 07093
Listen Company. Nov. 252 Park Rd. S. Rese. 1886, Markets. Rd.
Materion. 1285 Bustler. A. S. El Monte. CA. 91335
Mainteen Products. Memores Consumer Products Sub. of Tandy. Corp. 675 N. First. St. San. Soc. CA. 95112
Mill. America Plastics. 6860 Canhy. 8 119 Resedts. CA. 91335
Manister. Products. Memores Consumer Products Sub. of Tandy. Corp. 675 N. First. St. San. Soc. CA. 95112
Mill. America Plastics. 6860 Canhy. 8 119 Resedts. CA. 91335
Manister. Carbon. Computer Supplies. Div. 12417 Cedar Rd. Cleveland. OH. 48109
Personal Computer. Accessories. The Pine Cone. P.O. Bio. 1378. Giroy. CA. 96021

P.O. Box 1:408. Culigar City. CA. 90232. Jorn. 46-23 Crane St. Long Island City. NY. 1.1101. vision. Benjamin Electroproducts. Ipc. 80 Smith St. Farmingdale. NY.

1) 735

Royal Consumer Bjusiness Products, 500 Day H6 Rd, Windsor CT, 06095
50M Corp. 6: M Main St. Bound Brook NJ, 08805
5ah America Portable Battery Dn. 711 Industrial Bind, Valdosta, GA, 31602
5ah Linearica Portable Battery Dn. 711 Industrial Bind, Valdosta, GA, 31602
5ah Corp. 1000 September 1000 September 3,300 Seldon Ct. Ferenont CA, 94539
5ancoin Int. 260: Hollorable Dr. Wheeling II, 60090
5ancoin Int. 260: Hollorable Dr. Wheeling II, 60090
5ancoin Int. 260: Hollorable Rd. Gleriviers II, 60025

VIDEOGAMES

VIDEOGAME HARDWARE

Moffet Park Sunnyvale CA 94086 tronics (U.S.A.) Inc. 1401 W Estes Ave. Elk Grove Village II. ndo of America, 4820 150 Ave. N.E. Redmond, WA. 98052.

VIDEOGAME CONTROLLERS

Atar. Inc. 1399 Mofter Park Sunnyvalle CA. 94086 Carter Corp. 1916.118 St. Rockford II, 6;110;1 Discussable: a diversion of Jensien a Beatrice Co.; 1407 N. Providence Rd. P.O. Box 6021, Columbia MO. 65205 Gemm: Industries Inc. 215 Enth Rd. P.O. Box. 1115. Cliffon. NJ. 07014 Ingram. Software: 347. Redeviewod Dr. Nashville: Th. 37217 Micro D. califforms Branch 17406 Mt. Cliffwood Cir. Fountain valley. CA. 92708. Nintsendo of America. 4820: 150 Ave. N.E. Redmond. WA. 98052. Sectra-video: Inc. Bondeale: Computers. 3300. Section Cir. Fremont. CA. 94539. Suncom. Inc. 260. Holbrook Dr. Wheeling, III, 60094. Wicc. Corp. 6400. West Gross Point Rd. Niles. III, 60648.

VIDEOGAME SOFTWARE

Activision Inc. Drawer 7286 Mountjün View CA 94039
Adventure International Box 3435 Longwood FL 32750
Alzer Inc. 1399 Moffet Park. Sunnyvale CA 94086
The Avision Hill Game Co. 4517 Highford Rb. Baltimore MD 21204
Computer Mage. Lto 18 East Maller Plannvew. W1 1803
Ingram-Software 347 Reedwood Dr. Nashville Th. 37217
Nintendo of America 4820 150 Ave. NE. Reformod WA 98052
Parker Brothers. 50 Qunham Rb. Beverty MA. 01915
Roma. 476 vandeli Way Campbell CA 95000
TG Products 1104 Summit Ave. Ste. 110. Plane TX. 75074
Tige: Electronics 9090 Crichar Mundelein Lt. 60000

VIDEOGAME ACCESSORIES

Atar- Inc. 1399 Moffet Park. Sunnyvale. CA. 94086
Carter Corp. 1916 I 1th St. Rockford. It. 61101
Computer Mage. Ltd. 18 Last Mali. Plannivae. NY 11803
EVG Inc. 1 Leep P. Freegort. NY 11520
Francis Company Inc. 352 Park Avs. S. New York. NY 10010
Gammi industries inc. 215 Entin Ref. P.O. Bos. 1115 Cirtison. NJ 07014
Gusdorf Corp. 11440 Lacksteen Ref. St. Louis MO. 63146
Gusdorf Corp. 11440 Lacksteen Ref. St. Louis MO. 63146
Hagerstions. Lasther Goods Co. P.O. Bos. 470 Augustolous. MO. 21740
Legistrian Softwares. 347 Residenced Dr. Nashville. Th. 37217
Legistrian Softwares. 348 Residenced Dr. Nashville. Th. 37217
Legistrian Softwares. 349 Residenced Dr. Nashville. Th. 37217
Legistrian Softwares. 349 Residenced Dr. Nashville. Th. 37217
Legistrian Softwares. 349 Residenced Dr. Noshville. Noshville. 349 Softwares. Noshville.
Miller America. 4980 15 Bloomheid. NJ. 07003
Miller Dr. 34017
Miller America. 4980 15 Dev. NE. Redemond. WA. 98052
Powell Cc. P.O. Box. 1406 Culver City. CA. 90232
RMS Industrians. Inc. 4865 Software Valley Dr. Sociativa Valley CA. 95066
RMS Electronics Inc. 50 Anton Pip. Brons. NY. 10462

Ramm Products, P.O. Box 1326, South Gate, CA, 90280 Robins Division, Benjamin Electroproducts, Inc., 80 Smith St., Farmingdale, NY, 11735, Suncom, Inc., 260 Holbrook Dr., Wheeling, IL, 60090

HOUSEWARES

BARBECUE GRILLS

ch—Charcosi sh_Ectric gs—Gst store to the control of the control o

WI, 53104 (et.) Contempra Industries, 371 Essex Rd. Tinton Falls, NJ, 07753 Cook in Cajun Products, Box 3726, Old Gator Strip, Shreveport, LA, 71103

(ch. ga. sm)
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(ch. ga. sm) Dacor 950 \$ Raymond Ave. Pasadena. CA. 91105
(et. ga. sm)
(et. ga)
(arco Manufacturing Co. 2219 W Grand Ave. Chicago. IL. 60612
(ch)
Hardwider Stroce Co. 240 Edwards St. Cleveland TN. 37311
(ga)
Jacuzz: Brothers. Div. Jacuzzi Inc. 11511 New Benton, Little Rock. AR. 72203

nal Rice-O-Mat, Nozawa Trading, Inc., 870 S. Western Ave., Los Angeles, CA

90005 (gg)
Nordic Ware. Hwy 7 & The Beltline. Minneapplis. MN . 55416 (ch. el. gs. sm)
Preway Industries. P.O. Box 53.4 Evansville. IN. 47704 (ggs)
Ragal Ware Inc. 1675 Reigle Dr. Kewaskum. WI. 53040 (el)
Shepherd Products. 203 Karth St. 51. Joseph. MI. 49085
Smoker Products inc. Hwy 175 East. Mabank. TX. 75147 (ch. el. sm)
Structo Dv. Household Int. Rer. F.S. Freeport II. 61032 (ch. el. gs)
Sunteam Leisure Products Co. (Formerly Neosho Products). Howard Blush Dr.
Neosho. MO. 64850
Thermador /Waste King. A Div. of NI Industries. Inc. 5119 District Blvd. Los
Angeles. CA. 90040
Weber-Stephen Products Co. 200 E. Daniels Rd. Palatine. II. 60067

CLOCKS

ai—Alarm
dw—Decorative Wall
dt—Desk: Table
gy—Grandstahr
kw—Alchen Wall
tr—Trävel
Advance Watch Co. Ltd., 26400 W. Eight Mile Rd. Southfield. Ml. 48034

Advance Watch Co. Ltd. 26400 W. Eight Mille Rd. Southfield, Mil. 48034

(al. dt. tr)

Alaron Inc. P.O. Box 550. Troy, Mil. 48099

(al. dw. dt. gr. kw)

Armtron Corporation. 29-10 Thomson Ave. Long Island City, NY. 11101

(al. dw. dt. gr. kw)

Arrow Trading Co. Inc. 1115 Broadway, New York, NY. 10010

(al. dw. dt. gr. kw. tr)

Becker & Becker 501 Post Rd. Box 934, Westport, CT. 05681

(dt. kw. tr)

Bifora USA linc. 212 Fifth Ave. New York, NY. 10010

(al. dw. dt. kw. tr)

Brauler, Time Dw. Eign National ind. 1115 Broadway, New York, YT. 10010

(al. dw. dt. kw. tr)

Brauler, Time Dw. Eign National ind. 1115 Broadway, New York, YT. 10010

(al. dw. dt. kw. tr)

Braul inc. 86 Broadway, Rte. 1. Lynnfeld, MA. 01940

Braul inc. 86 Broadway, Rte. 1. Lynnfeld, MA. 01940

Bibrica USA Inc. 212 Fifth Ave. New York, NY, 10010.

Bradley Time Div. Eigin National Ind. 1115 Broadway, New York, NY, 10010

Bradley Time Div. Eigin National Ind. 1115 Broadway, New York, NY, 10010

Braun Inc. 66 Broadway, Rts. 1. Lynnfield MA, 01940

Braun Inc. 66 Broadway, Net 1. Lynnfield MA, 01940

Braun Inc. 66 Broadway, Net 1. Lynnfield MA, 01940

Bludow Watch Co. Inc. Clock Div. Sub of Loews Corp. 75-20 Astoria Bibrd.

Jackson Heights, NY, 1137

Cittaen, 1200 Wall St. W., Lyndhurst, NJ, 07071

Cittaen, 1200 Wall St. W., Lyndhurst, NJ, 07071

Cittaen, 1200 Wall St. W., Lyndhurst, NJ, 07071

Comic Time St. 1000 Wall St. W., Lyndhurst, NJ, 07071

Comic Communications Corp. 15951 N. W. 18th CL. Mainn, FL, 331.69

(al. dt. kt. kt. tr)

Comic Communications Corp. 15951 N. W. 18th CL. Mainn, FL, 331.69

(dw. kt. kw. tr)

Cuckoo Clock Manufacturing Co. Inc. 32-40 W, 25th St. New York, NY, 10010

Designers View Group, 550 N. W. 6th Ave., Mainn, FL, 331.36

(dw. kw. tr)

Designers View Group, 550 N. W. 6th Ave., Mainn, FL, 331.36

(dw. kw. tr)

Designers View Group, 550 N. W. 6th Ave., Mainn, FL, 331.36

(dw. dt. kw. tr)

Designers View Group, 550 N. W. 6th Ave., Mainn, FL, 331.36

(dw. dt. kw. tr)

Einterpres Intl. Corp. 3900 E. Whiteside St. Los Angeles, CA, 90063

(dw. dt. kw. tr)

Fantanas Products, 74 Mapie St. Betchertown, MA, 01007

Fantasas Products, 74 Mapie St. Betchertown, MA, 01007

(dw. dt. kw. tr)

Fantanas Products, 15 Maintenance St. Betchertown, MA, 01007

(dw. dt. kw. tr)

Fantanas Products, 15 New Hempshire Ave., Lakewood, NJ, 08701

Harrings International, 1280 North Ave., Planted NJ, 07062

North Products, Hossiewerer Div., 365 Patis Bibr., St. Paul MM, 55107

(dw. dt. kw. tr)

Jordache, 1201 Broadway, New York, NY, 10001

Main Mainternance Plastics, 6860 Cell Main St. Zeeland, MI, 49644

(dw. dt. kw. tr)

Midden Mainternance Plastics, 6860 Cell Main St. Zeeland, MI, 49644

(dw. dt. kw. tr)

Midden Mainternance Plastics, 6860 Cell Main St. Zeeland, MI, 49644

(dw. dt. kw. tr)

Midden Mainte

8017-Resolution (w.dl. kw) Mid-8017-Resolution (w.dl. kw) Mid-Howard Miller Co. 860 E. Main St. Zeeland, Mi. 49-464 (al. dw. dt. gr. wi. tr) Novus Electronics Corp. Sub. of Webcor Electronics Inc., 28 S. Terminal Dr. Planneam Wr. 1. 1803 (tr) Overocean Clock Co. Inc., 663 Broadway, New York, NY, 10012 (al. dw. dt. kw, tr) Panasonic. Matsushita Appliance Co., One Panasonic Way, Secusius, NI, 07094 (al. dw. dt. kw, tr) Pearl Grandfather Clocks. Pearl Enterprises, Inc., 3790 Knight Rd., Memphis, NI, 38118 (dw. dt. gr. kw)

Pierre Cardin Electronique, 1.115 Broadway, New York, NY, 10010 (al. dw. dt. tr)
Powell Do., P.O. Box 140B. Culver City, CA. 90232 (dw. dt. gr, kw)
Ridgeway Clocks, P.O. Box 407, Ridgeway, NA, 241.88 (al. dw. dt. gr, kw)
Ridgeway Clocks, P.O. Box 407, Ridgeway, NA, 241.81 (al. dw. dt. gr, kw)
Ridgeway Clocks, P.O. Box 407, Ridgeway, NA, 241.81 (dw. dt. gr, kw)
Ridgeway Clocks, P.O. Box 407, North Chicago, II. 60054
Selko Time Corp., 540 Fifth Ave. New York, NY, 10019 (al. dw. dt. kw. tr)
Self-Thomas, Div. of General Time Corp., 520 Gurhridge Ct. Norcross, GA.
3007678787 (corp. Res. 5.4. 229 Milltond DA. 18337

| Time Lory. | Thomas Div of General Time Corp. | 524 Use | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999 | 1999

Sparthus Corp. P.O. Box 1290, Skolie, n. L. BVU/Thus Surband Ave., Hackensack, NJ. Surband Ave., Hackensack, NJ. Surband Ave., Hackensack, NJ. (al. dw. df. kw. tr). Surband Time, I. 3250 Weldner St. Paccine. CA. 91331
Tachnico (USA) Corp. 980 Ave. of the Americas, New York, NY. 1001.8
(tr). Times Corp. P.O. Box 2126. Metherbury, CT. 06721
(al. dw. df. kw. tr). Welty Discovery Corp. (al. dw. df. kw. tr). Welty, Div. of Eigin National Industries, 1800 W. Fullerion Ave. Chicago, IL. 606.14
(al. dw. df. kw. tr). Westclox, A. Talley Industries Co. 520 Gutheridge Ct. Atlants, GA, 30092
(al. dw. df. kw. tr). Windsov Industries. Industries Co. 520 Gutheridge Ct. Atlants, GA, 30092
(al. dw. df. kw. tr). Windsov Industries. Inc. 131 Executive Blvd., Farmingdale, NY. 11735
(al. df)

COOKWARE/BAKEWARE

mn—Metal/Nonstick pl—Plastic po—Porcelain pc—Pressure Cooker st—Stoneware

pc.—Fresture Colones st.

All Clad Metalcrafter, Inc., RD 2. Canonsburg, PA, 1531.7

All Clad Metalcrafter, Inc., RD 2. Canonsburg, PA, 1531.7

Anchor Hocking Corp., Fith & Perce Ave, Lancaster OH, 43130 (ce, gl)

Arrow Trading Co. Inc., 131,5 Broadway, New York, NY, 10010 (ce, me, pl)

Attans Stove Works, Inc., P. O Box 5254, Atlanta, GA, 3030.7

Attas Metal Spinning Co., 470 S. Airport Blvd., S. San Francisco, Ca. 94080 (me)

Boyarin A Medwin, Inc., 230 Fith Ave, New York, NY, 10001 (me)

Joyce Chen Products, 411 Waverley Oaks Rd, Waltham, MA, 02154 (me, pl)

Club Products Company, Div. of Regal Ware, Inc., 1100 Redmond Rd,

Jacksonville, AR, 72076

Corning Glass Works, Consumer Products Div., E.115 Houghton Park, Corning,

NY, 14831 (ce, gl)

Creative Specialites, 1519 Airline Hwy, Box 1527, Waterloo, IA, 50704 (gl)

 NY 14831

 Creative Specialties, 1519 Airline Hwy, Box 1527, Waterloo, IA, 50704

 Gussinarts Inc., 411 W. Putham Ave, Greenwich, CT, 06830

 Clescon Housewares, 211 Country Ave, Secasures, NJ, 07094

 Ekco Housewares Co., 9234 W. Belmont Ave, Franklin Park, IL, 60131, (me, mn) Enterprise Alumium Co., P. O. 8x 5388, 4951 Forsyth Rd. Macon, GA, 31213.

The Foley Co., Box 648, Manitowoc, WI, 54220 (me. n. Frige Manufacturing Co., FrigeManufacturing Co., FrigeManufacturing Co., FrigeManufacturing Co., FrigeMarie Holisewares Div., 421 Caxton Bilde, Glevelan OH, 44127 (me.) 4365 Metal Products Co., Inc., 3330 E, 79th St., Cleveland, OH, 44127 (me.) 6466 (meral Housewares, 1536 Beech St., P.O. Box 4066, Tarre Haute, IR, 47804

Gourmet Ltd., 815 S. Kay Ave., Addison, IL., 60101
Gourmet-Topf, 1216 Newport Ave., Long Beach, CA, 90804
H. & E Trading Co., 410 Commack Rd, Deer Park, NY, 11729
(ce. to, Hillsde Metal Ware, 1060 Commerce Ave., Union, NJ, 07083
(me)
Hillmark Enterprises, Inc., 155 Commerce Price, Hauppauge, NY, 11787
(ce. en., me, mn, st. tc.)
(tems for Microwave, P.O. 80 of 3733, Concord, CA, 94524
(pl)
Leyse Aluminum Co., Housewares Div., 203 Ellis St., Kewaunee, WI, 54216
(me, mn)

Libbey Glass. One SeaGate. Toledo, OH. 43666 (#8)
Litton, 1405 Kenuum La N. Minneapolis, MN, 55440 (#9)
Mark Louis Co., 1910 SW, 31st Ave. Hallandale, Ft. 33009 (#9)
Mark Louis Co., 1910 SW, 31st Ave. Hallandale, Ft. 33009 (#9)
Meetra, Inc., 1401 Berlin Rd. Cherry Hill, NJ, 08003 (#9)
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Nordic Ware, Hwy, 7 & The Beltline, Minneapolis, MN, 55416 (me, mn, po, tc)
The Pfaltzgraff Co., 140 E. Market St., York, PA, 17401 (ce, s)
Phoenix Products Inds. Inc., 444 Hempstead Tpke, West Hempstead, NY, 11552

Phoenix Products Inds. Inc., 444 Hempstead Tpke, West Hempstead, NY, 11552 (en, pl., po., st). Reco International Corp., 138-150 Haven Ave., Port Washington, NY, 11050 (es, po., st, tc). Regal Ware Inc., 1675 Reigle Dr., Kewaskum, WI, 53040 (me, m.n., pl. po). Republic Moding, 6330 W Tourly Ave., Chicago, II., 60648 (pl.) Revere Copper & Brass, Inc., P O. Box 250, Clinton, II., 61727 (me). RNAM Manufacturing Co., 36th & Bennington, Kansas City, Mio, 64129 (tc). Rowoco, Inc., Warehouse La, Blüg, 4, Elmsford, NY, 10523 (ce, me, m.n., po). Richiller & Asmus, P O. Box 575, Yemassee, SC, 29945 (en, po). T-fall Corporation, 23 Mulke Rd, Farfheld, NJ, 07006 (mp.) Reco International Corp., 138.150 Haven Ave., Port Washington, (ce. po, st. tc.)
Regal Ware Inc., 1675 Reigle Dr., Rewaskum, Wl., 53.040 (me, mn, pl. po)
Revere Copper & Brass, Inc., P.O. Box 259, Clinton, IL, 617.27 (me)
Rival Manufacturing Co., 36th & Bennington, Kansas City, MO, 641.29 (mc)
Rival Manufacturing Co., 36th & Bennington, Kansas City, MO, 641.29 (mc)
Rival Manufacturing Co., 36th & Wooster, OH, 440.9345 (ce. me, mn, po)
Ribbermad, 1147 Akron Rd, Wooster, OH, 440.9345 (me)
T-al Corporation, 23 Kulick Rd, Fairfield, NJ, 07006
T-ar Products Corp., 29 Main St., Box 1184, Leominster, MA, 01453 (ms)
Trand Products Corp., 29 Main St., Box 1184, Leominster, MA, 01453 (ms)
Wear Ever Aluminum, Inc., 1089 Eastern Ave., Chilicothe, OH, 45601 (me, mn, po)

Wear-Ever/Proctor-Silex, 560 Sylvan Ave., Englewood Cliffs, NJ, 07632 (ce. gi, me, mn)

07632 (ce, gi Westerio House Inc., RR 1, Box 42, Westerio, NY, 12193 Wilton Enterprises, 2240 W. 75th St., Woodridge, IL, 60532 Windsor Industries, Inc., 131 Executive Blvd., Farmingdale, NY, 11735

FANS

c1—Ceiling Fans
pt—Portable Fans
Abbott Industries, Inc., 95.25 149th St., Jamaica, NY, 11435
Ar Care Industries, Inc., 97.09 S. Main, Union, IL, 60180
All Channel Products, 42-40 Bel Plaza, Biggide, NY, 11361
All Channel Products, 42-40 Bel Plaza, Biggide, NY, 11361
Arrow Trading Co., Inc., 1119 Broadway, New York, NY, 10010
Arrow Trading Co., Inc., 1119 Broadway, New York, NY, 10010
Arrow Trading Co., Inc., 1119 Broadway, New York, NY, 10010
Arrow Trading Co., Inc., 1119 Broadway, New York, NY, 10010
Bionaire Corp., 565 Commerce St., Franklin Lakes, NJ, 07417
Cosmo Communications Corp., 15501 N.W. 16th Ct., Miami, Ft., 33169
Emerson Environmental Products, Emerson Electric, 8400 Pershall Rd.,
Hazelwood, MO, 63042
Enterpras Int. Corp., 3900 E. Whiteside St., Los Angeles, CA, 90063
Cct., pi)
Envirolan Systems Inc., P.O. Box 10, Burfalo, NY, 14223
Cct)
Fryal Inc., 1250 Rockaway Ave., Broadyn, NY, 11716
Fortune Star Products Corp., 12 W. 23rd St., New York, NY, 10010
(pf)
Goldstar Electronics Intl. Inc., 1050 Wail St., W., Lyndhurst, NJ, 07071
(pf)
Hitchn Sales Corp., All merica, 401 W. Artessa Bidvd, Comprion, CA, 90220
(cf)
Hornestead Products, 114 14th St., Ramona, CA, 92065
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FEBRUA

PERRIARY

Domotechnica Housewares and Home

Appliance Show:
Pebruary 4-7, Cologne Exposition
Grounds, Cologne, West Germany
Write: Hans Teetz, German American Chamber of Commerce, 666 Fifth Ave., New York, NY 10103;

National Back-to School Merchandise

February 14-16, New York Colliseum. New York Write: David Thalheim, Thalheim Expositions, 42 Bayview Ave., Manhasset, NY 11030: 516-627-4000

Variety Merchandise Show

February 15-18, New York Colliseum. New York. Write: David Thalheim Thalheim Expositions, 42 Bayview Ave., Manhasset, NY 11030 516-627-4000

MARCH

International Hardware Fair:

March 2-5. Cologne Exposition Grounds. Cologne. West Germany Write: Hans Teetz. German American Chamber of Commerce, 766 Fifth Ave., New York, NY 10103; Ave., New 212-974-8836

National Association of Recording Mer

chandisers Annual Convention: March 7-11, Century Plaza, Los Angeles. Write: Doris Robin, 1008-F Astoria Blvd., Cherry Hill, NJ 08003: 609-424-7404

March 12-15. Americana Canyon Palm Springs, CA. Wrize: Henry Brief, ITA, 10 Columbus Circle, Suite 2270, New York, NY 10119; 212-956-7110.

NARDA's Annual Convention

March 17-19, Sheraton Univrsal Hotel, Los Angeles, Write: Mary Jawgiel, 10 E. 22nd St., Lombard, IL 60148: 312-953-8950

NATM Buying Corp. Meeting: March 21-23, Doral Country Club, Miami, FL. Write: Saul Gold. 45 West 34th St., New York, NY 10001; 212

Calendar of Events



APRII

COMDEX/Winter Conference:

April 1-3. Los Angeles Convention Center, Los Angeles, Write: The Interface Group, 300 First Ave., Needham, MA 02194; 617-449-6600.

Transworld Housewares Show and Variety Exhibit:

April 4-8, O'Hare Exposition Center Rosemont, IL. Write: Joe Thaler Transworld Exhibits, 1850 Oak St. Northfield, IL 60093; 312-446-8434

Multi-Housing World:

Tulti-Housing World: April 6-9, Philadelphia Civic Center, Philadelphia, PA. Write: Barbara Dales, Gralla Conferences, 1515 Broadway, New York, NY 10036; Broadway, N 212-869-1300.

NHMA 84th Semi-Annual International Housewares Exposition:
April 6-10, McCormick Place.

Chicago. Write: Dennis Corcoran. Consumer Electronics Shows, 2001 Eye St., NW, Washington, DC 20006 202-457-8700.

National Kitchen and Bath Conference April 6-9, Philadelphia Civic Center, Philadelphia, PA. Write: Conference Registrar, 124 Main St., Hacketts-town, NJ 07840; 201-852-0033.

Association of Home Appliances Manufacturers Conference:

April 16-20, Grenelefe Golf and Ten-nis Resort, Grenelefe, FL. Write: Fran Randich, Manager, Administrative Services, AHAM, 20 N Wacker Dr., Chicago, IL 60606, 312-984-5800.

COMDEX/Spring Conference World Congress April 28-May Center, Atlanta, GA. Write: The In terface Group, Inc., 300 First Ave. Needham, MA 02194; 617-449-6600

MAY

International Gourmet Products Show May 2-5, George R. Moscone Conven-tion Center. San Francisco. Write: Leonard Rogers, Show Director. Na-tional Fairs Inc., 1902 Van Ness Ave. San Francisco, 415-474-4300. CA

Premium Incentive Show

May 5-8, Jacob K. Javitz Convention Center, New York, Write: David Thalheim, Thalheim Expositions, Inc. 42 Bayview Ave., Manhasset, NY 11030; 516-627-4000.

International Food and Wine Show May 6-8, Civic Center Complex, San Francisco. Write: Leonard Rogers. Show Director, National Fairs Inc. 1902 Van Ness Ave., San Francisco. CA 94104; 415-474-4300.

National LP Gas Association Annual Convention:

May 7-10, Cincinnati Convention Center, Cincinnati, OH. Write: Mike Spear, National LP Gas Assn., 1301 W. 22nd St., Oakbrook, IL 60521; 312-986-4800

JUNE

Summer Consumer Electronics Show June 1-4. McCormick Place, Chicago. Write: Dennis Corcoran, Consum Electronics Shows, 2001 Eve St., NW Washington, DC 20006; 202-457-8700.

Midyear Variety Show

June 8-11, Jacob K. Javitz Convention Center, New York. Write: David Thalheim, Thalheim Expositions, Inc. 42 Bayview Ave., Manhasset, NY 10030; 516-762-4000.

Transworld Housewares Show & Varie

ty Exhibit: July 11-15, O'Hare Exposition Center: Rosemont, IL. Write: Joe Thaler. Transworld Exhibits, 1850 Oak St... Northfield, IL 60093; 312-446-8434. National Retail Hardware Association Annual Congress:

July 20-24. Westin Hotel, Seattle, WA. Write: Barbara Schuster, con-vention director, NRHA, 770 N. High School Rd., Indianapolis, IN 46224:

AUGUST

National Electronic Service Dealers Association Industry Convention and

August 4-9, Tropicana Hotel, Las Vegas, NV Write: Barbara Rubin, NESDA, 2708 W. Berry, Ft. Worth, TX 76190; 817-921-9061.

National Hardware Show

August 10-13, McCormick Place and McCormick West, Chicago. Write: Brian Glagow, Manager, Conventions, American Hardware Manufacturers Assn., 931 N. Plum Grove Rd., Schaumburg, IL 60195; 312-885-1025.

SEPTEMBER

53rd National Merchandise Show

September 6-9, Jacob K. Javitz Con-David Thalheim, Thalheim Expositions Inc., 42 Bayview Ave., M hasset, NY 10030; 516-627-4000.

NOVEMBER

NY Gourmet Products and Tabletop Show/NY Gourmet Food and Beverage

November 2-4, Jacob K. Javitz Convention Center, New York, Write: Carol Sturgeon, Show Director. George Little Management Inc., 1902 Van Ness Ave., San Francisco, CA 94104; 415-474-4300.

NHMA 85th Semi-Annual International

Housewares Exposition: November 9-12, McCormick North. Chicago. Write: Ronald A. Fippinger. National Housewares Manufacturers Assn., 1324 Merchandise Mart, Chicago, IL 60654; 312-664-6363.

Transworld Housewares and Variety Exhibit:

November 7-11, O'Hare Exposition Center, Rosemont, IL. Write: Joe Thaler, Transworld Exhibits, 1850 Oak St. Northfield, IL 60093: 312-446-8434.

COMDEX/Fall Conference:

November 10-14. Las Vegas Convention Center. Las Vegas, NV. Write: The Interface Group. Inc., 300 First Ave., Needham, MA 02194: 617-449-6600.

DECEMBER

Kitchen/Bath Industry Show West:

December 13-15. Anaheim Convention Center, Anaheim, CA. Write: Bar-bara Dales, Gralla Conferences, 1515 Broadway. New York, NY 10036: 212-869-1300.

Associations

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